

# Using Data to Improve Performance

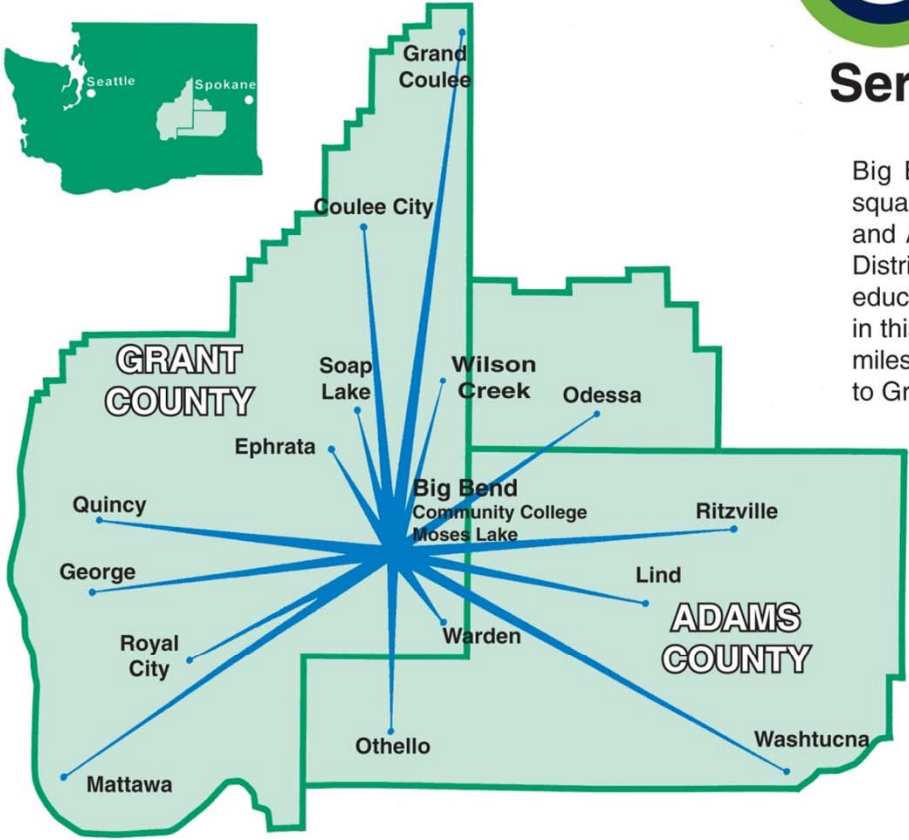
State Board for Community and Technical Colleges  
June 23, 2011



**Big Bend**  
COMMUNITY COLLEGE

### Service District No. 18

Big Bend Community College has a 4,600-square-mile service district, including all of Grant and Adams counties, and the Odessa School District in Lincoln County. The College provides educational services in 15 primary communities in this rural district. The campus is located five miles north of Moses Lake on 153 acres adjacent to Grant County International Airport.



#### Driving Distance From BBCC:

Coulee City.....	40 miles
Grand Coulee.....	75 miles
Ephrata.....	15 miles
George.....	36 miles
Lind.....	42 miles
Mattawa.....	65 miles
Odessa.....	50 miles
Othello.....	33 miles
Quincy.....	35 miles
Ritzville.....	46 miles
Royal City.....	43 miles
Soap Lake.....	22 miles
Warden.....	18 miles
Wilson Creek.....	32 miles
Washtucna.....	74 miles

# What Data do we Use?

- WABERS reports
- Institutional research reports
- Local data (demographics/education/employment)

## How Do we Use It?

- Identify successes
- Highlight problems
- Change direction
- Justify our existence

# Actions at Every Level:

- Inservice faculty training “The Mission is Transition”
- Engage faculty in data analysis
- Re-name and re-focus of upper level ESL to Transition ESL class
- Expand I-BEST program offerings
- “Transitions to College” event for basic skills students
- Transitions Math class
- Transitions Writing class

# Results

- Transitions to post-secondary--



- Performance on College Math Placement tests after one quarter of Math Refresher:



- Performance on College English Placement tests after one quarter of Transitions Writing:



- I-BEST performance:



Still...only 16% transition overall (ABE is higher—26%)—an increase from 19% in 2006)



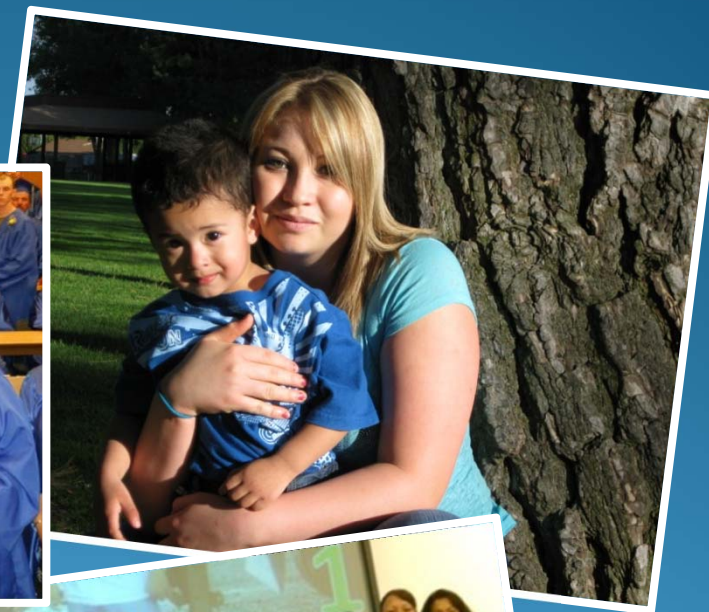








# The Real Story of Program Improvement



# Basic Food Employment & Training at Highline Community College

Available To Students Who Meet the Following Eligibility Requirements:

- Receiving Basic Food (Food Stamps) but not TANF cash assistance.
  - Apply online at [www.washingtonconnection.org](http://www.washingtonconnection.org)



Wanting to pursue education and training.

Pursuing An Employment Goal

# Basic Food Employment & Training at Highline Community College

## Education programs supported

- Professional/Technical Programs\*
- I-BEST
- Pre-college Reading/Writing/Math
- Adult Basic Education (ABE)
- High School Completion
- General Education Development (GED)
- English as a Second Language (ESL)



*\*NOT AA or AS transfer intent*

# Basic Food Employment & Training at Highline Community College

## *Fills delivery gaps*

- *Helps students not covered by other grants*
- *BFET students may receive DSHS childcare*
- *Strong linkage to employment goals*

## *Creates Solutions*

- *Leverages funding*
- *Provides individual support services for eligible students*



# Basic Food Employment & Training at Highline Community College



## Good Investment

- Opportunity Grant and Worker Retraining students on Basic Food help to leverage BFET funding
- Added a full time advisor for half the cost

## Results

200 Highline students per quarter receive BFET support services

Over 20,000 Washington students served since 2005

Even through the recession 58% of participants find employment at a median wage of \$10.15/hr.

Participation in BFET is effective in reducing reliance on public assistance and building self sufficiency.