

SMS (Messaging API)		Transactions		
Country	ISO2	0-275,000	275,001-550,000	550,001+
All other		\$ 0.5000	\$ 0.5000	\$ 0.5000
Canada	CA	\$ 0.0127	\$ 0.0121	\$ 0.0114
China	CN	\$ 0.0072	\$ 0.0070	\$ 0.0066
Germany	DE	\$ 0.0996	\$ 0.0967	\$ 0.0927
Hong Kong	HK	\$ 0.0616	\$ 0.0595	\$ 0.0565
Mexico	MX	\$ 0.0583	\$ 0.0566	\$ 0.0543
Thailand	TH	\$ 0.0082	\$ 0.0078	\$ 0.0072
United States	US	\$ 0.0066	\$ 0.0063	\$ 0.0060

Voice API			
Country	ISO2	Enterprise	
		Mobile	Landline
All Others		\$3.0000	\$3.0000
Canada	CA	\$0.0013	\$0.0017
China	CN	\$0.0753	\$0.0753
Germany	DE	\$0.0026	\$0.0025
Hong Kong	HK	\$0.0202	\$0.0090
Mexico	MX	\$0.0146	\$0.0005
Thailand	TH	\$0.0770	\$0.0767
United States	US	\$0.0020	\$0.0023

Support		
Support plans North America, EMEA and APAC		
Features		Starter
Price Per Month		\$500
Priority Based Response Times	P1	1 business hour
	P2	2 business hours
	P3	1 business day
Omnichannel Support		Email, Voicemail
Engineering Support		Standard
Issue Escalation		24/7 Escalations for P1s
Proactive Monitoring & Reports		Proactive alerts for unusual or suspicious activity
Support Review Meetings		N/A
Implementation Manager		30 days
Customer Success Manager		N/A