

Financial Quote

CaptionSync Pricing & Information

We are pleased to offer our live captioning services to the The Washington State Board for Community and Technical College.

In order to achieve our cost-effective pricing, AST has applied automation wherever feasible. This includes our invoicing process. All invoices are generated automatically based on the submission data provided by users, and emailed to an address that the user designates, normally monthly. Any invoice customization, custom reporting, rebilling to different entities, or manual entry of invoice information into non-AST systems will be accommodated when feasible, but additional fees may apply.

Requests for a given account group can either be aggregated on a single invoice, or billed on separate invoices based on a billing code provided at the time of submission. The billing code is flexible, to allow users to determine how they wish to structure the invoice separation; it could be a Purchase Order Number, a Department code, a Project code, or whatever other identifier you wish to use to separate invoicing.

Live Captioning and Text Interpreting Price Rate Sheet

We are pleased to present the following rates for our live captioning services:

Service	Price	Notes
Remote Text Interpreting	\$60.00 per hour	3
Remote Foreign Language Hybrid	\$100.00 per hour	3, 5
Remote CART (English)	\$115.00 per hour	1
Remote CART (Spanish or French)	\$160.00 per hour	1
Graduation Captioning	\$125.00 per hour	1
eCART (Edited Machine CART)	\$85.00 per hour	2, 7, 8

All services have a one-hour minimum.

Details for all services can be found at www.automaticsync.com/services

Notes

1. One-hour minimum charge, billed in 15-minute increments after first hour. An unedited SRT or WebVTT file can be provided after the session for an additional \$25 charge.
2. One-hour minimum charge, billed in 15-minute increments after first hour.
3. One-hour minimum charge, billed in 30-minute increments after first hour.
4. Jobs that are cancelled with less than 24-hour notice are billed for the total scheduled time.
5. Languages offered are French, German, and Japanese. This service is appropriate for beginning and intermediate language courses.
6. Some sessions require extra setup time, which will be added to the beginning of the session. Adobe Connect sessions require an extra 15 minutes, and graduation or commencement sessions require an extra 30 minutes.
7. eCART uses automatic speech recognition (also known as ASR or machine-generated captions), combined with real-time editors. This alternative is not up to the standards of professional CART, so if you are providing an accommodation, you may want to have a conversation with the individual to see if this solution is appropriate. This service is offered in English only.
8. A notice of at least 1-business day is required to schedule eCART.
9. On approval of credit, terms are Net 30. Invoices are issued monthly in PDF format and delivered by email. Additional charges will apply for customized invoices or alternate invoice delivery methods.
10. Prices listed above are valid for 180 days from the date shown on the cover letter included with this proposal.
11. All prices are in US Dollars.