What are the most significant One Stop and Title IB changes or innovations that have occurred in the regions as a result of WIOA?

- A more defined, committed to integrated services delivery model
- Changes to program design and customer outreach.
- Changes in one-stop management structures and one-stop providers.
- Increase in community partners and access points for customers.

“IFA has breathed new life into One Stop.”
- Northwest Washington

“Having partners identify and commit to the development and implementation of seven system integrators is huge”.
- Pierce County
What are the top five One-Stop and Title IB services?

- Career counseling, planning and eligibility determination
- Job search, placement
- Referrals to occupation and/or basic skills training and/or work-based training providers.
- Business services for employers: Recruitment and referrals, job fairs, hiring events, labor market information, job profiling, skills analysis
- Referrals to and coordination with other programs and services within WorkSource and the community at large.
What are the unique collaborations that exist between Title 1 and Title II?

- Mobile career services provided in rural areas (Snohomish)
- IBEST students enrolled in the WIOA Upskill/Backfill program and co-enrolled in Title I WIOA for additional support. (Pacific Mountain)
- GED services provided on our WorkSource campus for 16-24 year olds. (Spokane)
- One-Stop locations in Northwest, North Central, Sea-King & Spokane host Title II ABE
What professional development could Basic Education provide to One-Stops to address the needs of basic skills clients?

• How to assess customers to determine the level of basic skills deficiency without using standardized tests for quick referrals or career planning.

• How to engage customers to be willing to do assessments on literacy, numeracy, and English language proficiency.

• What are the most effective adult education theories we should incorporate into our services and workshops for basic skills customers?

• What is the breadth of BEDA services, performance targets/expectations/past performance and outcomes and how can we achieve better connection between partnerships?
What are the training needs of the Title II Basic Skills staff relative to effectively participating in WIOA?

• Understanding the vision of WIOA, what partners are required to operate within a one-stop system; progress to date in meeting vision in local areas; and what still needs to be done to reach the vision.

• We need feedback from Title II partners on this question.
WORKFORCE INVESTMENT MATTERS
... putting Americans back to work

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