

WACTC Tech Task Force
STRATEGIC TECHNOLOGY ADVISORY COMMITTEE
Minutes
July 15, 2020
10:00 a.m. – 2:00 p.m.
WebEx

In Attendance: Brian Culver, Chad Stiteler, Eva Smith, Grace Kendall, Grant Rodeheaver, Joe Duggan, Marisa Ellis, Mark Jenkins, Reagan Bellamy, Sandy Main, Stephanie Delaney

Guests: Howard Fuller, Karen Fusco, Marc Lentini, Tim Wrye, Ward Naf

Not in Attendance:

Katie Marks, Kristi Wellington Baker

Meeting Objective:

Prepare for WACTC-Tech presentation on July 17 and discuss strategic goals and strategies post COVID-19, within the context of what we've learned in the past few months.

Review Draft Web Pages

- Sandy shared draft web site with the committee
- Where do we want the site to reside?
 - Commissions & Councils – under WACTC
 - Taskforces or Committees
- STAC will approve the documents to be published on the web site

ACTION: Sandy will work with Eva, Grant and Donna on content for the STAC webpages and will have a demo ready for final review/approval by the August STAC meeting.

Discuss Subcommittee Relationships, Goals and Processes

- CATO – Karen Fusco
 - A lot of overlap with EdTech
 - Watchdog role for accessibility (positive)
 - Equity and Accessibility lens
 - Being efficient in this – pool resources rather than every college doing their own thing
 - Currently 2 chairs – Ward and Karen – meeting and working on the charter to define relationship and common outputs, inputs, etc.
 - Representation from 5 groups – looking for broad representation of stakeholders
 - How do we get the tool out to all colleges if we don't have a trusted testing program?
 - Need sponsorship from STAC
 - The Assessment tool allows for identifying where software has been tested.
 - All institutions using the software
 - How many colleges are using the software
 - Compliance with WCAG 2.0
 - Upload VPATs from vendors
 - Levels of accessibility for policy 188
 - Purchase Homeland Security's database of trusted testers? Co-op? \$500K
- EdTech – Marc Lentini
 - EdTech 3 Themes
 - Purchasing:
 - Expectation of purchases
 - When does it make sense to do a system contract?

Risk is high for all colleges if we don't have multi-factor authentication (MFA) because of the sensitivity of data that is stored in ctLink, and the fact that employees are accessing the system from outside the colleges (due to COVID).

Need to look at least expensive options for MFA as part of our analysis.
Requirement that the solution tie to ctLink AD.

First reading at the WACTC retreat on July 29th.

- *Are there viable alternatives to this recommendation or consequences of not doing it?
 - Yes, there could be other less comprehensive options – consult the IT Commission
 - Consequences of a breach could be millions of dollars for a single college or the entire system
- Does the solution meet accessibility requirements?
 - There are other multi-factor tools. Okta is the most comprehensive. Not vetted yet for accessibility, but has VPAT.
- What other stakeholders and/or governance bodies need to be involved in the decision? (RACI)

Stakeholder	Responsible (R)	Accountable (A)	Consulted (C)	Informed (I)
Specific Commission(s): <ul style="list-style-type: none"> • ITC • BAC 				
State Board IT				
ctLink Governance				
Data Governance				
STAC Subcommittees				
etc.				

ACTION: Grant will schedule a meeting for Friday, 7/17 with a STAC working group to create Issue Brief and document the governance process steps for the MFA Initiative.

Continued discussion: WACTC-Tech meeting / presentation, expectations, opportunities, continuation of process development, action items.

- Grant and Eva will be doing the same presentation from last year for the new members of WACTC-Tech

Adjourned – 1:21 pm

Related reading:

[EDUCAUSE COVID-19 QuickPoll Results: Fall Planning for Education and Student Support](#)

[Traversing the Edge of Chaos: Phase 3 and 4 preparations for post COVID-19 world](#)

STAC Documents

[Draft Charter](#)