WACTC Tech Task Force
STRATEGIC TECHNOLOGY ADVISORY COMMITTEE
March 13, 2020
10:00 a.m. – 12:00 p.m.
WebEx

In Attendance:  Brian Culver, Eva Smith, Grant Rodeheaver, Katie Marks, Mark Jenkins, Reagan Bellamy, Sandy Main

Not in Attendance:  Chad Stiteler, Grace Kendall, Kristy Wellington Baker, Marisa Ellis, Teresa Rich

Meeting Objective:
• Information sharing and discussion about strategic technology and support for continuity of operations.
• What are colleges doing to prepare or respond to remote working needs, how are different college functions affected by COVID-19, are there technology recommendations that can be compiled into a best practices document or strategic purchases?

Introductions

Discuss and share online course delivery, video conferencing, virtual call centers, employee communication and student support in a remote working environment

Information Sharing

• Received some additional temporary Zoom licenses through June 30, 2020 for the system
  o We had about 5,000, distributed another 4,500; still have about 4,500 available
  o Along with more temporary WebEx licenses – got 61 total, distributed one to each
  o Panopto (video instruction tool) another tool available – can be used for web casting (Mark Jenkins – get more information from him)
    ▪ Are the resources Mark is pulling together going to be available to ITC – He will make sure to share with ITC – Grant, Mark, Carli and Laura can work on getting this shared out
  o We also have Canvas conference and google colleges have Hangout Meet
• Working on a proctoring tool
  o Respondus (went out to customers with options for current client – basically free proctoring through April; new customers offering unlimited free proctoring through June)
  o Honorlock (slightly discounted rate of $4.50 – buying $250K tests – Ed Division likes this better)
    ▪ EdCC was already in a pilot with them and they have signed on – would want to sign on if we get a statewide contract
    ▪ Ed Div would be short-term; after June they will do an RFP; each college needs to try to use what they have before they come to SBCTC
• Hardware – Webcams
  o Webcams
- See if SBCTC can purchase and distribute to the colleges and transfer the asset
- Would have to go through IT to purchase (need to order right away) – funded by Ed Division
- EdCC has ordered extra webcams for those working from home
  - Laptops – SBCTC would be able to help with master contracts
    - EdCC – Chromebook stock
    - Lower Columbia (Grant will reach out to them)
  - Hot spots
  - Tablets
  - Grant will email Mark the information from LWIT; Mark will share the “needs assessment” from Carli
- Microsoft webinar offering communication services short-term (Taylor is who SBCTC usually deals with)
  - Soft phones
  - Laptops
- Online Tutoring – through Ed Division for colleges
  - Implementation fee, contribute tutoring hours through the consortium
    - Those who aren’t members yet – offering to waive their implementation fee

College Closures
- Colleges making as much available online as possible, but also trying to stay open for those students where online isn’t available for their courses (practicing social distancing)
- Students need a private place to take exams – some don’t have a place at home to take them
  - Looking at different options that Honorlock might have for this

Next Meetings:
- April 14th – move to an online format – Donna will update invite
- WACTC meeting, March 24-25 will be online – will get more direction on how the commission meetings will be managed during the COVID situation

Adjourn