WACTC Tech Task Force
STRATEGIC TECHNOLOGY ADVISORY COMMITTEE
June 18, 2020
10:00 a.m. – 2:00 p.m.
WebEx

In Attendance: Brian Culver, Eva Smith, Grant Rodeheaver, Joe Duggan, Kristi Wellington Baker, Mark Jenkins, Sandy Main, Stephanie Delaney, Teresa Rich

Not in Attendance: Chad Stiteler, Grace Kendall, Katie Marks, Marisa Ellis, Reagan Bellamy

Meeting Objective:
Pick up where we left off before COVID-19. Prepare for WACTC-Tech presentation on June 4th and discuss strategic goals and strategies post COVID-19, within the context of what we’ve learned in the past few months.

Report out on WACTC-Tech Meeting

- Presented slide deck
- Highlighted overall goals of committee
- Talked about strategic goals and strategies
  - Addressed gaps
  - Accessibility
    - In process of implementing 8.57 in August (Oracle) – determining what this upgrade fixes
    - Have fixed
      - Login in page
      - Change password page
      - Also looking at other recorded issues from colleges
  - Scope of STAC
  - Guiding Principles
  - Framework for Recommendations
  - How do we move forward with proposing these technologies?
    - Guided Pathways – similar process as CampusCE
      - Grant – needs to work on partnership with communicating where things are (Guided Pathways: Sub Plans; Meta Measures)
        - How do we make sure things move forward?
        - Have limited opportunity to plug new things into ctcLink
      - RFP; list of requirements; integrated products that provide these services through ctcLink
    - We can continue to tweak some of the questions (using them as guiding discussion points)
    - How do requests come to STAC?
      - At this point it can come from any direction – who brings it forward and how
• Need to be able to communicate to all represented bodies
• Lessons learned from COVID – WACTC-Tech is interested in continuing this discussion
  o WACTC-Tech said we are on the right track
  o Positive feedback on the Charter - deferring the approval for the new WACTC-Tech Committee

**Prep for WACTC Retreat (July 29, Zoom Meeting)**
- Having a prep call with Kevin Brockbank later this summer
  - How do things come to this committee?
  - How are we assigning priority?

**Finalize Charter for WACTC-Tech Approval**
- Members will look it over after meeting and give comments
- Add Communications Officer/s for getting information out there

**STAC Process - WebSite**
- Worked on document for the process
- Use current WebSite templates
  - **ACTION** – Sandy will help get WebSite set up (to be done before WACTC-Tech retreat)

**Security Software (for multi-factor authentication/access management)**
- All systems that have protective data have risk
- Products and Services
  - OKTA – implementing at SBCTC for everything
  - Identity & Access Management
    - How to reduce friction
    - Improving security posture (includes home-grown apps; universal directory and single user sign-on)
    - Lifecycle management
  - User Experience
- No RFP necessary as SBCTC has an agreement with DIR (Texas)
- This is greater than just ctcLink
- **ACTION** – Grant preparing issue brief
- Getting OKTA on the ITC agenda for July
- Getting OKTA on the WACTC-Tech agenda for July retreat

**Discussion:**
- Strategic technologies in light of what we’ve learned from COVID
  - Changed strategic planning for the future
  - Zoom – extended free licenses through September 30, 2020
    - Should stay at the K-20 price ($5.25)
    - Will include the licenses we already had
- How does this contribute to our potential “New Normal”?
- What do we see past COVID in terms of technology needs?
Related reading:
EDUCAUSE COVID-19 QuickPoll Results: Fall Planning for Education and Student Support
Traversing the Edge of Chaos: Phase 3 and 4 preparations for post COVID-19 world

STAC Documents
Draft Charter
July 29th WACTC Retreat

Next Meeting
- Donna will schedule special STAC meeting regarding OKTA
- Donna – send Doodle survey for regular July Meeting
  - Invite CATO and EdTech committees to next meeting (Mark will give Donna the names)