

2019-2019-2020 Financial Aid Council Work Plan

Goal 1: Professional Development, Retention and Equity - Meet the demands for a well-educated and skilled workforce with the Financial Aid Community.

Objective	Strategy	Intended Outcome
1. Increase Professional Development and training opportunities for FAC members. Retain the specialized knowledge and expertise of our FAC members.	<p>FAC will develop shared best practices and efficiencies.</p> <p>Continue to coordinate with those organizations who provide support and training for financial aid such as (WSAC, SBCTC and Dept. of ED)</p> <p>Partner with other councils or organizations to offer additional trainings to the FAC membership.</p>	<p>Using the knowledge and expertise of our members begin to create documents that can be utilized for best practices and knowledge transfer.</p> <p>Ensure financial aid staff are provided opportunities and resources to have access to trainings on new (or changes to) federal and state policies and procedures. In addition provide opportunities for FAC members at every level to engage in Professional Development.</p>
2. Salary equality for Financial Aid positions within the CTC system.	Work with Human Resources council for more assistance going forward.	Gather more information on the specific GAPS in the system between the financial aid positions on campuses vs. the other Students Services positions where the skill and knowledge level are equal.

Goal 2: Student Success – Achieve educational success for all students through improved practices with a focus on equity and inclusion.

Objective	Strategy	Intended Outcome
1. Decrease barriers to the Financial Aid application process.	<p>Create system-wide efficiencies to simplify and improve the application process; gathering suggestions and agreement from FAC membership for standardization of processes and centralization of documents.</p> <p>Continue to collaborate with SBCTC-IT and WSAC to make the financial aid/WASFA application process easier to understand and consistent at each college. Suggestions/Ideas:</p> <ul style="list-style-type: none"> • Anything Global in PS • Electronic forms • Student online training video for FSA ID 	Students will receive more consistent financial aid information from colleges across the state system. Barriers will be decreased and awarding times will be improved.
2. Guided Pathways strategies involving Financial Aid & Advocate for FA to be included and at the table	<p>As a council develop practices and policies that align financial aid with Guided Pathways. Suggestions/Ideas:</p> <ul style="list-style-type: none"> • Earlier SAP Intervention • Earlier career path or academic program 	Share best practices between colleges on strategies and practices that are working to align FA with Guided Pathways.

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	Identification	
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Goal 3: Innovation – Use of technology, collaboration and innovation to meet the demands of community and improve student success.

Objective	Strategy	Intended Outcome
<p>1. Continuous review of software innovation and IT security. Identify Subject Matter Experts (SME's) within each colleges financial aid staff ongoing and upcoming ctcLink capabilities</p>	<p>An update to bylaws are being submitted to WSSSC to update the FAST advisory committee.</p> <p>Financial aid staff must be knowledgeable and prepared for implementation of ctcLink.</p>	<p>The FAST committee will be updated to a total of nine members, seven voting members and two non-voting. This will represent members from both FAM and ctcLink colleges.</p> <p>Have support WSSSC for Subject Matter Expert (SME) to participate in all trainings and meetings. Schools who have migrated will support the next Waves until all schools have migrated.</p>
<p>2. Work with other areas to incorporate the understanding of Financial Aid and coordinate funding across campus.</p>	<p>Wide spread availability of financial aid staff to participate in various workgroups and volunteer opportunities</p>	<p>Workgroups, councils and interested parties will have access to financial aid staff's expert knowledge for effective sharing of information, working with students and shaping of policy:</p> <ul style="list-style-type: none"> • FA 101 presentations • WFAA volunteers for presentations and workshops • Prior Learning Assessment /ATB • Workforce Transitions • WSAC Affordability/WCG • Ready to Roll-testify/meet with Legislature & Exec. Committee

Future Issues/Concerns/Focus 2019-2020:

- **Washington College Grant Implementation**
- **Cyber Security**
- **Gainful Employment**
- **Award Letters – Suggested Guidance**

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FAC Officers for 2019-2020

- **President:**
Danielle Hodgen – Walla Walla Community College
- **President-Elect:**
Tammy Zibell – Spokane Community College
- **Past President:**
Heidi Townsend – Olympic College
- **Secretary:**
Teresa Buchman – Green River Community College
- **Treasurer:**
Brianna Sanchez – North Seattle College
- **CTC Counsel Liaison:**
Melanie Ruiz – Bellevue College
- **WSSSC Liaison:**
Christina Castorena – Edmonds Community College
- **SBCTC Liaison:**
Ruben Flores – SBCTC

FAST Team Members 2019-2020

- Michelle Thorsen – co-chair/FAM Legacy Edmonds Community College
- Vacant – TBD – co-chair/PeopleSoft
- Zoya Zhuk – PeopleSoft; Spokane Community College
- Carl Schroer – FAM; Whatcom Community College
- Vacant – TBD
- Anna Peros – PeopleSoft; Clark College
- Stacey Savino – Grays Harbor College
- Becky Philips – SBCTC IT - Legacy liaison
- Stephanie Casino – CTCLink IT – PeopleSoft liaison