Good afternoon, cELC members:

At the last cELC meeting there was a request for a more in depth discussion about the ctcLink PeopleSoft Functional/Business Analyst role, so it is on the agenda for Thursday's meeting.

To add to the discussion, we have polled colleges and asked which colleges have one or more dedicated Business Analysts (or plan to) and if there are colleges that have no plans to hire/fill these roles. Responses are due by Noon tomorrow (11/18) and will be compiled in the meeting presentation deck, which I will send out tomorrow afternoon.

As background, this topic was originally discussed during the March 21, 2019 cELC Meeting when the ctcLink Roles and Alignment document was presented as part of a Steering Committee recommendation.

As part of its approval, the Steering Committee had requested that cELC recommend to all WACTC Presidents that the necessary roles as outlined in the document be in place at their college prior to their college's DG implementation, and sustained post-Go-Live. cELC decided not to take the recommendation to presidents and wanted to get a better picture of the SBCTC ctcLink Customer Support organization and the level of support that would be available from SBCTC in the future.

Since many of you are new to cELC, we wanted to provide this background in advance of the discussion for your review. The original document and the one-page summary are linked below.

- College Roles, Departmental Dependencies & Organizational Alignment
- College ctcLink Roles & Alignment Document (one-page summary)

Thank you,
Janelle

Janelle Runyon
ctcLink Communications Manager
Washington State Board for Community and Technical Colleges
jrunyon@sbctc.edu • o: 360-704-1014 • c: 360-266-7575