



## CTCLINK WORKING GROUP AGENDA

August 17, 2022, 10 a.m. – 12 p.m., online via Webex

Tara Keen, Co-Chair | Reuth Kim, Facilitator

ITEM#	DESCRIPTION	MINS	FACILITATOR
1	Welcome & Roll Call	10	Tara Keen
2	Meeting Minutes – 8/3/2022 – approval needed	2	Reuth Kim
3	Working Group Co-Chair Discussion	15	Chantel Black
4	New Enhancement Request – voting item WG Log #146: CS Core - Course Repeat Management Enhancement Request (tracked in PWA, but not currently in the ctcLink reference center)	20	Maria Sultan, Kyrsten Catlin & College Guest: Nichole Seroshek, LCC
5	Review WG Enhancement Request High Level Flows	40	Tara Keen/All
6	<a href="#">ctcLink Customer Support Production Updates</a> Agency Updates: <ul style="list-style-type: none"><li>• Environments (<i>Important Upcoming Downtimes</i>)</li><li>• Accessibility</li><li>• Security</li></ul>	15	Dani Bundy  Sandy Main/Ray Gartner Shelia Sloan
7	Action Item Review / New Business / Closing <ul style="list-style-type: none"><li>• Future Meetings: September 7 &amp; September 21</li><li>• Future Agenda Items:</li><li>• Action Items:</li></ul>	10	Tara Keen & All

## Meeting Participants

### College Voting Members

- TBD, Co-Chair
- Beth Farley, Edmonds/CS, Security, PM
- Chantel Black, Spokane/CS
- Charlene Rios, Big Bend/FIN
- Doug Hayman, Olympic/Accessibility
- Jill Hammitt, Highline/Data & Reporting, CS, SF
- Kathy Disney, Tacoma/CS
- Krista Francis, Peninsula/HCM
- Pat Daniels, Highline/IT, Security, PM
- Rachelle Russell, Skagit Valley/CS, Financial Aid

### SBCTC Voting Members

- Tara Keen, Co-Chair
- Carmen McKenzie, Data Services
- Choi Halladay, Business Operations
- Dani Bundy, ctclink Customer Support
- Ray Gartner, Application Services (Interim)
- Sandy Main, Application Services (Retiring)
- TBD, Education Services

### Ex-Officio/Advisory

- Kyrsten Catlin, CS Core
- Ana Ybarra, Financial Aid
- Brandon Reed, Student Financials
- Shon Dicks-Schlesinger, Finance
- Brian Lanier, HCM
- Shelia Sloan, Security
- Ivy Brent, Data & Reporting
- Reuth Kim, PMO CS & Facilitator
- Christyanna Dawson, PMO FIN
- Sanjiv Bhagat, PMO HCM
- Bhuvana Samraj, Technical PM
- Sherry Nelson, IT Comms