[](https://portal.sbctc.edu/sites/itd/ctcLink/ctcLink%20Image%20Library/blue-highrez_JPG.jpg)**\*9**

|  |  |  |  |
| --- | --- | --- | --- |
| **Meeting Title** | ctcLink Working Group | | |
| **Date:** | April 28, 2021 | | |
| **Time:** | 10:00 AM – 11:30 AM | | |
| **Location:** | WebEx | | |
| **Chair:** | Christy Campbell | **Facilitator:** | Tara Keen |

**Agenda:**

| **Item** | **Description** | **Duration** | **Facilitator** |
| --- | --- | --- | --- |
|  | Welcome | 2  Minutes | Tara |
|  | Quick Approval of Meeting Minutes & Action Items – 4/14/21 | 2  Minutes | Reuth |
|  | No New Enhancement Requests (ERs)  **Reminder to update your ER status in the** [**Working Group Log**](https://ctclink.sharepoint.com/sites/pwa/PMO/Lists/Working%20Group%20Log/AllItems.aspx) | 0  Minutes |  |
|  | Email Types   * FTDDs needed for change * Okta impacts | 15 Minutes | Tara |
|  | SOGI – preferred pronouns | 15 Minutes | Ana |
|  | [ctcLink Customer Support Production Updates](https://www.sbctc.edu/colleges-staff/it-support/erp-support/production-updates.aspx)   * DG4 A & B Post Go Live Support   Agency Updates   * Environments * Security * Keybank Cybersource Integration * OAAP Deployment (Phase 2) * Accessibility * Okta | 20 Minutes | Dani  Sandy |
|  | SC Relevant Updates   * DG4 Lessons Learned | 15  Minutes | Christy & Reuth |
|  | Action Item Review / New Business / Closing  **Next Meeting: 5/12/2021**  **Meeting Agenda Items:** | 1 Minute | Reuth |

**Participants:**

### Voting Members

Kathy Disney, Tacoma

Pat Daniels, Highline

Krista Francis, Peninsula

Beth Farley, Edmonds

Sabra Sand, Clark, Absent starting in early November. (Char has

vote for this meeting).

Chantel Black, Spokane

Christyanna Dawson, SBCTC

Ana Ybarra, SBCTC

John Henry Whatley, SBCTC

Shon Dicks-Schlesinger, SBCTC

Brian Lanier, SBCTC

Sanjiv Bhagat, SBCTC

Sandy Main, SBCTC

Venkat Gangula, SBCTC

Carmen McKenzie, SBCTC

### Non-Voting Members

Christy Campbell, SBCTC

Tara Keen, SBCTC

Cheryl Fritz, Wenatchee

Charlene Rios, Big Bend

Dani Bundy, SBCTC

Roger Curry, SBCTC

Janelle Runyon, SBCTC

Reuth Kim, SBCTC

Kelly Barton or Alexa

Mercado-Curtis, SBCTC

**Follow-Up Items:**

| **Item** | **Description** | **Person** | **Date Open** | **Status** |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
|  |  |  |  |  |

**Agenda Items for Next Meeting:**

| **Item** | **Description** | **Person** | **Date Open** | **Status** |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |