[](https://portal.sbctc.edu/sites/itd/ctcLink/ctcLink%20Image%20Library/blue-highrez_JPG.jpg)**\*9**

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| --- | --- | --- | --- |
| **Meeting Title** | ctcLink Working Group | | |
| **Date:** | July 7, 2021 | | |
| **Time:** | 10:00 AM – 12:00 PM | | |
| **Location:** | WebEx | | |
| **Chair:** | Christy Campbell | **Facilitator:** | Tara Keen |

**Agenda:**

| **Item** | **Description** | **Duration** | **Facilitator** |
| --- | --- | --- | --- |
|  | Welcome | 2  Minutes | Tara |
|  | Quick Approval of Meeting Minutes & Action Items – 6/23/2021 | 2  Minutes | Reuth |
|  | Enhancement Requests (ERs)  RS CEMLI requirements  **Reminder to update your ER status in the** [**Working Group Log**](https://ctclink.sharepoint.com/sites/pwa/PMO/Lists/Working%20Group%20Log/AllItems.aspx) | 30  Minutes | Charles & SF Team |
|  | Okta Password Recovery Options - Vote | 10 Minutes | Sandy |
|  | [ctcLink Customer Support Production Updates](https://www.sbctc.edu/colleges-staff/it-support/erp-support/production-updates.aspx)   * Overall Live College Support   Agency Updates   * Environments * Important Upcoming Downtimes * Security * Keybank Cybersource Integration * Accessibility * OAAP Deployment * DG4 Go Live June 30, 2021 | 20 Minutes | Dani  Sandy  John Henry |
|  | SC Relevant Updates   * DG6 Preliminary Dates | 15  Minutes | Christy |
|  | Action Item Review / New Business / Closing  **Next Meeting 7/21/2021** | 1 Minute | Reuth |

**Participants:**

### Voting Members

Kathy Disney, Tacoma

Pat Daniels, Highline,

Absent – Beth has vote

Krista Francis, Peninsula

Beth Farley, Edmonds

Sabra Sand, Clark, Absent

starting in early November.

(Cheryl has vote for this meeting).

Chantel Black, Spokane

Christyanna Dawson, SBCTC

Ana Ybarra, SBCTC

John Henry Whatley, SBCTC

Shon Dicks-Schlesinger, SBCTC

Brian Lanier, SBCTC

Sanjiv Bhagat, SBCTC

Sandy Main, SBCTC

Venkat Gangula, SBCTC

Carmen McKenzie, SBCTC

### Non-Voting Members

Christy Campbell, SBCTC

Tara Keen, SBCTC

Cheryl Fritz, Wenatchee

Charlene Rios, Big Bend

Dani Bundy, SBCTC

Roger Curry, SBCTC

Janelle Runyon, SBCTC

Reuth Kim, SBCTC

Kelly Barton or Alexa

Mercado-Curtis, SBCTC

Absent

**Follow-Up Items:**

| **Item** | **Description** | **Person** | **Date Open** | **Status** |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
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**Agenda Items for Next Meeting:**

| **Item** | **Description** | **Person** | **Date Open** | **Status** |
| --- | --- | --- | --- | --- |
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