**Items Addressed**

<table>
<thead>
<tr>
<th>Item</th>
<th>Issues Resolved</th>
<th>Source(s)</th>
<th>Deployed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ctcLink Login Page</strong>&lt;br&gt;&lt;br&gt;<em>Portal</em></td>
<td>• Ensure text and images of text provide sufficient contrast  &lt;br&gt;• Ensure custom controls provide proper textual name, role, and state information  &lt;br&gt;• Ensure error messages are explicitly indicated at the beginning of a form after submit  &lt;br&gt;• Ensure images provide informative alternative text  &lt;br&gt;• Ensure the focus order of interactive elements on the page is logical  &lt;br&gt;• Ensure layout tables indicate their use for presentation purposes  &lt;br&gt;• Provide suggestions for error messages when known  &lt;br&gt;• Ensure markup documents contain well-formed elements</td>
<td>Ticket 81854&lt;br&gt;Level Access April 2020 CS Module and Use Case&lt;br&gt;Level Access August 2019 CS Module&lt;br&gt;Level Access April 2020 HCM Module&lt;br&gt;Level Access August 2019 HCM Module</td>
<td>7/28/2020</td>
</tr>
<tr>
<td>Item</td>
<td>Issues Resolved</td>
<td>Source(s)</td>
<td>Deployed</td>
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</tr>
</tbody>
</table>
| **First Time User (AYA) Function Portal** | • Ensure ARIA roles, states, and properties are valid  
• Ensure content updates define focus updates appropriately  
• Ensure custom controls provide proper textual name, role, and state information  
• Provide a descriptive dialog title  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Provide a valid label for form fields  
• Ensure images provide informative alternative text  
• Ensure layout tables indicate their use for presentation purposes  
• Ensure that the reading order of content is logical | Ticket 82615  
Level Access April 2020  
HCM Module  
Level Access August 2019 HCM Module | 7/28/2020 |
| **Forgot your Password? Page Portal** | • Form control has more than one label associated with it  
• Form control does not have a corresponding label  
• Low contrast between text and background | Ticket 82616 | 7/28/2020 |
| **NavBar Navigator All** | • Ensure all interactive functionality is operable with the keyboard | Ticket 82623  
Level Access April 2020  
FIN module  
Level Access August 2019 FIN module | 8/29/2020 Corrected in PeopleTools 8.57 Upgrade |
| **Campus Solutions Student self-service tile headers** | When Accessibility mode (screen reader mode) is selected at login, the following tile headers on the self-service pages will now be announced appropriately to screen readers such as NVDA and JAWS.  
• Personal Details  
• Contact Details  
• Address  
• Emergency Contacts  
• Ethnicity  
• Privacy Restrictions | Campus Solutions Image 18 | 9/19/2020 with CS upgrade |
| **Campus Solutions Student self-service incorrect ARIA attributes** | • When Accessibility mode (screen reader mode) is selected at login, the personal details page ARIA tags have been updated to remove conflicting ARIA tags. | Campus Solutions Image 18 | 9/19/2020 with CS upgrade |
## Items under Review/Development (Next three months)

<table>
<thead>
<tr>
<th>Item</th>
<th>Issues Reported</th>
<th>Source(s)</th>
</tr>
</thead>
</table>
| Human Capital Management Report Time | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid using event handlers that trigger focus or context changes on user input  
• Ensure color is not the sole means of communicating information  
• Ensure content that is intended to be hidden from all users is not rendered by assistive technology  
• Ensure custom controls provide proper textual name, role, and state information – note: date picker is accessible when screen reader mode is selected at login  
• Ensure data table headers cells are not blank  
• Ensure keyboard focus is indicated visually – may be resolved  
• Ensure keyboard focus returns properly from dialogs  
• Ensure markup documents contain well-formed elements  
• Ensure that the reading order of content is logical  
• Provide a descriptive dialog title – may be resolved | Level Access April 2020 HCM Module and Use Case  
Level Access August 2019 HCM Module  
Ticket 82617  
Ticket 82618 |
| Financials Create Travel Authorization | • Avoid redundant alt text for images with adjacent text or links  
• Ensure ARIA roles, states, and properties are valid  
• Ensure calendar components do not use color alone to convey selection/meaning  
• Ensure color is not the sole means of indicating error messages  
• Ensure custom controls are keyboard accessible  
• Ensure dialogs use proper structure  
• Ensure layout tables indicate their use for presentation purposes  
• Ensure link text is meaningful when taken out of context  
• Ensure link text is meaningful within context  
• Ensure links that spawn dialogs indicate the fact  
• Ensure that when dialogs are activated focus moves appropriately  
• Provide a valid label for form fields | Level Access April 2020 FS Module and Use Case  
Level Access August 2019 FS Module |
## Future Work

<table>
<thead>
<tr>
<th>Item</th>
<th>Issues Reported</th>
<th>Source(s)</th>
</tr>
</thead>
</table>
| **NavBar Navigator**          | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid the use of implicit headings  
• Ensure ARIA roles, states, and properties are valid  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure fields indicate attached menus  
• Ensure list items are found in a list container  
• Ensure page tabs provide state and role  
• Ensure related links are grouped  
• Provide a mechanism for skipping past repetitive links by means of visible links.  
• Provide valid, concise, and meaningful alternative text for image buttons | Ticket 82623  
Level Access April 2020 FIN module  
Level Access August 2019 FIN module |
| **Campus Solutions Student Homepage** | • Ensure ARIA roles, states, and properties are valid  
• Ensure CSS background images that convey meaning have textual and visible equivalents  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure images provide informative alternative text  
• Ensure JavaScript functionality is accessible from the keyboard  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide alternative text for images  
• Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
| **Campus Solutions My Preferences** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure ARIA roles, states, and properties are valid  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure elements with multiple labels are rendered appropriately  
• Ensure heading level matches the heading's visual importance/level  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
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<tr>
<th>Item</th>
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<tbody>
<tr>
<td><strong>Campus Solutions Course History</strong></td>
<td>• Avoid inappropriate use of ARIA roles, states, and properties</td>
<td>Level Access April 2020 CS Module</td>
</tr>
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<td>• Avoid redundant alt text for images with adjacent text or links</td>
<td>Level Access August 2019 CS Module</td>
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<td></td>
<td>• Provide an informative, context-sensitive page title</td>
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<tr>
<td><strong>Campus Solutions Additional Resources</strong></td>
<td>• Avoid redundant alt text for images with adjacent text or links</td>
<td>Level Access April 2020 CS Module</td>
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<td>• Ensure ARIA roles, states, and properties are valid</td>
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<td>assistive technology</td>
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<td>• Provide an informative, context-sensitive page title</td>
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<tr>
<td><strong>Campus Solutions View My Exam Schedule</strong></td>
<td>• Avoid using nested data tables</td>
<td>Level Access April 2020 CS Module</td>
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<td>• Ensure content that is intended to be hidden from all users is not rendered by</td>
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<td>• Provide an informative, context-sensitive page title</td>
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<td></td>
<td>• Provide fieldsets for groups of form controls</td>
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<td>Item</td>
<td>Issues Reported</td>
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</tr>
</tbody>
</table>
| Campus Solutions Tasks - To Do List | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure ARIA roles, states, and properties are valid  
• Ensure data table header elements are provided in the same table as content  
• Ensure data table headers cells are not blank  
• Ensure heading level matches the heading's visual importance/level  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title                                                                                       | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
| Campus Solutions Academic Progress - Requirement Details | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid redundant alt text for images with adjacent text or links  
• Avoid the sole use of device-dependent event handlers  
• Ensure ARIA roles, states, and properties are valid  
• Ensure data table headers cells are not blank  
• Ensure heading level matches the heading's visual importance/level  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title                                                                                       | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
| Campus Solutions View My Classes | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure ARIA roles, states, and properties are valid  
• Ensure content that is intended to be hidden from all users is not rendered by assistive technology  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure data table header elements are provided in the same table as content  
• Ensure data table headers cells are not blank  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title                                                                                       | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
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<tr>
<th>Item</th>
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</table>
| **Campus Solutions Enrollment Dates** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid using nested data tables  
• Ensure ARIA roles, states, and properties are valid  
• Ensure data table headers cells are not blank  
• Ensure form field labels are unique  
• Ensure heading level matches the heading's visual importance/level  
• Ensure markup documents contain well-formed elements  
• Ensure table captions are provided explicitly  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
| **Campus Solutions Personal Information Verification** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure ARIA roles, states, and properties are valid  
• Ensure content updates define focus updates appropriately  
• Ensure heading level matches the heading's visual importance/level  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title  
• Provide fieldsets for groups of form controls | Level Access April 2020 CS Module and Use Case  
Level Access August 2019 CS Module |
| **Campus Solutions High School Transcript - Task Details (Overlay)** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid the use of implicit headings  
• Ensure ARIA roles, states, and properties are valid  
• Ensure containing elements allow text resize without loss of functionality.  
• Ensure implicit list markup is avoided  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
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<tr>
<th>Item</th>
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</table>
| **Campus Solutions My Academic Requirements** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid redundant alt text for images with adjacent text or links  
• Avoid the use of implicit headings  
• Avoid using nested data tables  
• Ensure ARIA roles, states, and properties are valid  
• Ensure heading level matches the heading's visual importance/level  
• Ensure layout tables indicate their use for presentation purposes  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
| **Campus Solutions Class Search Results** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid the sole use of device-dependent event handlers  
• Avoid use of placeholder values to label or explain input  
• Ensure ARIA roles, states, and properties are valid  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure heading level matches the heading's visual importance/level  
• Ensure link text is meaningful within context  
• Ensure markup documents contain well-formed elements  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
Level Access August 2019 CS Module  
Ticket 84543 |
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<tr>
<th>Item</th>
<th>Issues Reported</th>
<th>Source(s)</th>
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</table>
| **Campus Solutions Course Information** | • Avoid inappropriate use of ARIA roles, states, and properties  
  • Avoid the use of implicit headings  
  • Ensure ARIA roles, states, and properties are valid  
  • Ensure custom controls provide proper textual name, role, and state information  
  • Ensure data tables do not contain blank rows or columns for presentation purposes  
  • Ensure headings and labels are descriptive and unique  
  • Ensure implicit list markup is avoided  
  • Ensure markup documents contain well-formed elements  
  • Provide a descriptive dialog title  
  • Provide a mechanism for skipping past repetitive content  
  • Provide a valid label for form fields  
  • Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
  Level Access August 2019 CS Module |
| **Campus Solutions Drop Classes** | • Avoid inappropriate use of ARIA roles, states, and properties  
  • Ensure custom controls provide proper textual name, role, and state information  
  • Ensure heading level matches the heading's visual importance/level  
  • Ensure link text is meaningful within context  
  • Ensure markup documents contain well-formed elements  
  • Provide a descriptive dialog title  
  • Provide a mechanism for skipping past repetitive content  
  • Provide a valid label for form fields  
  • Provide an informative, context-sensitive page title | Level Access April 2020 CS Module and Use Case  
  Level Access August 2019 CS Module |
| **Campus Solutions Academic Progress** | • Avoid inappropriate use of ARIA roles, states, and properties  
  • Avoid redundant alt text for images with adjacent text or links  
  • Ensure ARIA roles, states, and properties are valid  
  • Ensure heading level matches the heading's visual importance/level  
  • Ensure headings and labels are descriptive and unique  
  • Ensure link text is meaningful within context  
  • Ensure markup documents contain well-formed elements  
  • Ensure sub-lists are marked up properly  
  • Provide a descriptive dialog title  
  • Provide a mechanism for skipping past repetitive content  
  • Provide a valid label for form fields  
  • Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
  Level Access August 2019 CS Module |
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| **Campus Solutions**  
**Evaluate My Transfer Credit** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid the use of implicit headings  
• Avoid using nested data tables  
• Ensure ARIA roles, states, and properties are valid  
• Ensure content updates define focus updates appropriately  
• Ensure heading level matches the heading's visual importance/level  
• Ensure headings and labels are descriptive and unique  
• Ensure layout tables indicate their use for presentation purposes  
• Ensure markup documents contain well-formed elements  
• Ensure that instructive text is placed at the beginning of a form  
• Provide a descriptive dialog title  
• Provide a mechanism for skipping past repetitive content  
• Provide a valid label for form fields  
• Provide an informative, context-sensitive page title | Level Access April 2020 CS Module  
Level Access August 2019 CS Module |
| **Human Capital Management**  
**W-2/W-2c Fluid View Forms** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure ARIA roles, states, and properties are valid  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure data table headers cells are not blank  
• Ensure markup documents contain well-formed elements  
• Ensure new windows do not open without user control  
• Provide a mechanism for skipping past repetitive content – may be resolved | Level Access April 2020 HCM Module  
Level Access August 2019 HCM Module |
| **Human Capital Management**  
**Direct Deposit** | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid using event handlers that trigger focus or context changes on user input  
• Ensure accessible usage of time based sessions and timed responses  
• Ensure ARIA roles, states, and properties are valid  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure data table headers cells are not blank  
• Ensure elements with multiple labels are rendered appropriately  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Ensure markup documents contain well-formed elements  
• Ensure that the reading order of content is logical – may be resolved  
• Provide a descriptive dialog title – may be resolved  
• Provide a mechanism for skipping past repetitive content – may be resolved | Level Access April 2020 HCM Module  
Level Access August 2019 HCM Module |
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<td>Human Capital Management Paychecks</td>
<td>• Avoid inappropriate use of ARIA roles, states, and properties</td>
<td>Level Access April 2020 HCM Module</td>
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<td>• Ensure custom controls provide proper textual name, role, and state information</td>
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<td>note: date picker is accessible when screen reader mode is selected at login</td>
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<td>• Ensure pages use the title element – may be resolved</td>
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<td>Human Capital Management Tax Withholding</td>
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<td>Human Capital Management Paycheck Modeler</td>
<td>• Avoid inappropriate use of ARIA roles, states, and properties</td>
<td>Level Access April 2020 HCM Module</td>
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<tr>
<td>Deductions Screen</td>
<td>• Ensure ARIA roles, states, and properties are valid</td>
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| Human Capital Management Add Earnings Modal | • Avoid using event handlers that trigger focus or context changes on user input  
• Ensure custom controls are keyboard accessible  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Ensure layout tables indicate their use for presentation purposes  
• Provide a descriptive dialog title  
• Provide a valid label for form fields | Level Access April 2020 HCM Module  
Level Access August 2019 HCM Module |
| Human Capital Management Request Absence | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure custom controls provide proper textual name, role, and state information note: date picker is accessible when screen reader mode is selected at login  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Ensure markup documents contain well-formed elements – may be resolved  
• Ensure text and images of text provide sufficient contrast  
• Ensure that the reading order of content is logical – may be resolved  
• Provide a descriptive dialog title – may be resolved  
• Provide a mechanism for skipping past repetitive content – may be resolved | Level Access April 2020 HCM Module and Use Case  
Level Access August 2019 HCM Module |
| Human Capital Management Request Absence (Partial Day Modal) | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure elements with multiple labels are rendered appropriately  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Ensure text and images of text provide sufficient contrast  
• Ensure that the reading order of content is logical – may be resolved  
• Provide a descriptive dialog title – may be resolved  
• Provide a valid label for form fields | Level Access April 2020 HCM Module and Use Case  
Level Access August 2019 HCM Module |
| Human Capital Management Employee Self Service Homepage | • Avoid inappropriate use of ARIA roles, states, and properties  
• Ensure custom controls provide proper textual name, role, and state information  
• Ensure JavaScript functionality is accessible from the keyboard  
• Provide a descriptive dialog title – may be resolved  
• Provide a mechanism for skipping past repetitive content – may be resolved | Level Access April 2020 HCM Module  
Level Access August 2019 HCM Module |
<table>
<thead>
<tr>
<th>Item</th>
<th>Issues Reported</th>
<th>Source(s)</th>
</tr>
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</table>
| Human Capital Management Fluid Timesheet (Week 1 of 3) | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid using event handlers that trigger focus or context changes on user input  
• Ensure ARIA roles, states, and properties are valid  
• Ensure color is not the sole means of communicating information  
• Ensure content that is intended to be hidden from all users is not rendered by assistive technology  
• Ensure custom controls provide proper textual name, role, and state information  
• Note: date picker is accessible when screen reader mode is selected at login  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Ensure keyboard focus is indicated visually – may be resolved  
• Ensure keyboard focus returns properly from dialogs  
• Ensure markup documents contain well-formed elements  
• Ensure that the reading order of content is logical  
• Provide a descriptive dialog title – may be resolved  
• Provide a mechanism for skipping past repetitive content – may be resolved  
• Provide a valid label for form fields | Level Access April 2020 HCM Module  
Level Access August 2019 HCM Module |
| Human Capital Management Fluid Timesheet (Week 3 of 3) | • Avoid inappropriate use of ARIA roles, states, and properties  
• Avoid using event handlers that trigger focus or context changes on user input  
• Ensure ARIA roles, states, and properties are valid  
• Ensure color is not the sole means of communicating information  
• Ensure content that is intended to be hidden from all users is not rendered by assistive technology  
• Ensure custom controls provide proper textual name, role, and state information  
• Note: date picker is accessible when screen reader mode is selected at login  
• Ensure error messages are explicitly indicated at the beginning of a form after submit  
• Ensure keyboard focus is indicated visually – may be resolved  
• Ensure keyboard focus returns properly from dialogs  
• Ensure markup documents contain well-formed elements – may be resolved  
• Ensure that the reading order of content is logical – may be resolved  
• Provide a descriptive dialog title – may be resolved  
• Provide a mechanism for skipping past repetitive content – may be resolved  
• Provide a valid label for form fields | Level Access April 2020 HCM Module  
Level Access August 2019 HCM Module |
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| **Financials Create Cash Advance Confirm** | • Avoid redundant alt text for images with adjacent text or links  
                                           • Ensure calendar components do not use color alone to convey selection/meaning  
                                           • Ensure color is not the sole means of indicating error messages  
                                           • Ensure dialogs use proper structure  
                                           • Ensure frame titles are meaningful  
                                           • Ensure layout tables indicate their use for presentation purposes  
                                           • Ensure link text is meaningful when taken out of context  
                                           • Ensure link text is meaningful within context  
                                           • Ensure links that spawn dialogs indicate the fact  
                                           • Provide a valid label for form fields | Level Access April 2020 FS Module  
                                           Level Access August 2019 FS Module |
| **Financials View Cash Advance** | • Avoid redundant alt text for images with adjacent text or links  
                                           • Ensure layout tables indicate their use for presentation purposes  
                                           • Provide accessible names for progress bars and meters | Level Access April 2020 FS Module  
                                           Level Access August 2019 FS Module |
| **Financials Expense Report History** | • Ensure data table headers cells are not blank  
                                           • Ensure headers and cells are properly associated  
                                           • Ensure link text is meaningful within context | Level Access April 2020 FS Module  
                                           Level Access August 2019 FS Module |
| **Financials Location Lookup** | • Ensure ARIA roles, states, and properties are valid  
                                           • Ensure headers and cells are properly associated  
                                           • Provide a valid label for form fields | Level Access April 2020 FS Module  
                                           Level Access August 2019 FS Module |
| **Financials Expense Report Entry** | • Ensure ARIA roles, states, and properties are valid  
                                           • Ensure calendar components do not use color alone to convey selection/meaning | Level Access April 2020 FS Module  
                                           Level Access August 2019 FS Module |
| **Human Capital Management Manager Approve Time sheets** | • Page contains grid controls  
                                           • Interface similar to issues reported in Enter Time | Ticket 82621 |
<p>| <strong>ctcLink Reference Center</strong> | • Reports that links are inaccessible | Ticket 82624 |</p>
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<tr>
<td><strong>HighPoint Mobile</strong></td>
<td>• Subjects are listed twice</td>
<td>Ticket 84544</td>
</tr>
<tr>
<td><strong>PDF Reports</strong></td>
<td>• Generated PDF files are inaccessible (paystub/earnings, transcripts)</td>
<td>Ticket 84846, Ticket 84810</td>
</tr>
<tr>
<td><strong>SolarWinds Service Desk Software</strong></td>
<td>• Used for ctcLink service desk - web application is inaccessible</td>
<td>Ticket 84807</td>
</tr>
</tbody>
</table>