



Campus Solutions Image 32

Overview

November 2024

CONTENTS

Introduction.....	3
Financial Aid.....	3
Bug Fix: Update Need Summary on Maintain Term Budgets Incorrectly Calculates When SAI Negative ...	3
Bug Fix: When Importing the FWS Response File from COD, the Process Runs to Success but Does Not Load the Data to SFA_FWS_STG nor SFA_FWS_DOCUMENT	5
Student Financials.....	6
Unable to Close Fluid Payment History Modal Window (SSF_PMT_CHGPD_SCF).....	6
Stylistic Changes.....	7
Add Button	7
Campus Community	7
“Start Term Description” Column Header Returns to Manage Service Indicators Page.....	7
GRADE Service Impact Now Prevents Students from Viewing Grades through Student Homepage.....	8
Records and Enrollment.....	9
“Copy Milestone” Now Copying All Milestone Levels.....	9
Missing Transcript Type Error Message Updated	9
Grade Functions via Block Enroll Now Working as Intended	11
Self Service	13
“Invalid Value” and Duplicate Rows Appear in the Academic Institution Drop-Down When Viewing Unofficial Transcript Fixed	13
Set Up SACR.....	15
New Academic Program Option Checkbox on Academic Institution Tab 5	15
CS Core Oracle Bugs.....	17
CS Core Oracle Bug Infestation Tracking	17

Introduction

The Image/Upgrade Overview Document is intended to provide ctcLink users with a summary of the changes that will be made in the system as a result of the upcoming image or PeopleTools upgrade implementation. Oracle releases multiple PeopleSoft updates, called images, for each pillar every year. Each Image contains bug fixes and features that are important for PeopleSoft to work well. PeopleTools upgrades update the underlying framework of the system. There are minimal changes that are noticeable to the end users. Below is an overview of the changes that you can expect to see as part of this upgrade.

Financial Aid

Bug Fix: Update Need Summary on Maintain Term Budgets Incorrectly Calculates When SAI Negative

On the Student Budget Maintenance page for Aid Year 2024-2025, when making and saving any adjustments for a student with a negative SAI, the Need amount is updated incorrectly, inflating the Need amount to include the negative SAI value. With this bug fix, the issue is resolved, and the negative SAI value is treated as a 0.

Navigation

Financial Aid > Budgets > Maintain Term Budgets > Student Budget Maintenance

Image: BEFORE Student with -1500 SAI displays incorrect Need amount

The screenshot displays the 'Student Budget Maintenance' interface. At the top, it shows 'Aid Year 2025' and '2024-2025 Financial Aid Year'. Below this, there are fields for 'ID' and 'Institution', and an 'Update Need Summary' button. The main section is titled 'Student Budget Summary' and includes fields for '*Career' (UGRD - Undergraduate), '*Term' (2247 - FALL 2024), 'Award Period' (Academic), and 'Weeks of Instruction' (12.0). A 'Need Summary' button is visible. Below the main summary, there is a 'Budget Group' section. A modal window titled 'Need Summary' is open, showing a 'Federal and Institutional Summary' table for 'Award Period Academic'. The table lists the following values:

Category	Value	Mo.
COA	30,808.00	
SAI	-1,500	9
Need	32,308.00	
Montgomery GI Bill/Americorps	0	
Total Aid (Fed)	0.00	
Unmet Need (Fed)	32,308.00	
Unmet COA(Fed)	30,808.00	

Below the table is a section for 'Federal Calc Information' with a 'Federal Rule Set' field. A 'Return' button is located at the bottom left of the modal.

Image: AFTER Student with -1500 SAI displays correct Need amount

Student Budget Maintenance

Aid Year 2025 2024-2025 Financial Aid Year ID [redacted] Institution [redacted] [Update Need Summary](#)

Student Budget Summary 3 of 3

*Career UGRD Undergraduate [Need Summary](#)

*Term 2247 FALL 2024 [FA Term](#)

Award Period Academic [Student Detail](#)

Weeks of Instruction 12.0

Budget Group 1 of 1

Need Summary

Federal and Institutional Summary

Award Period Academic

Federal

COA	30,686.00	
SAI	-1,500	Mo. 9
Need	30,686.00	
Montgomery GI Bill/Americorps	0	
Total Aid (Fed)	0.00	
Unmet Need (Fed)	30,686.00	
Unmet COA(Fed)	30,686.00	

Federal Calc Information

Federal Rule Set

[Return](#)

Bug Fix: When Importing the FWS Response File from COD, the Process Runs to Success but Does Not Load the Data to SFA_FWS_STG nor SFA_FWS_DOCUMENT

After running the Federal Work-Study (FWS) COD inbound process to load the COD response file, the process runs to Success and Posted, but data is not updating the SFA_FWS_STG or COD tables.

Navigation

Financial Aid > File Management > COD Full Participant > Import FWS Response Data

Financial Aid > File Management > COD Full Participant > Federal Work Study Data

Financial Aid > File Management > COD Full Participant > View FWS COD Data

Image: BEFORE Importing the FWS inbound file into PS does not update FWS or COD tables in PS (i.e. status remains in Transmitted)

The screenshot displays the 'Federal Work Study Data' interface. At the top, there are tabs for 'Federal Work Study Data' and 'FWS Processing Actions'. Below the tabs, there are fields for 'ID', 'Name', 'Institution', 'Financial Award Type' (set to 'FWS'), and 'Calendar Year' (set to '2022').

The 'Student Information' section includes fields for 'Last Name', 'First Name', 'SSN', 'Birthdate', 'Citizenship' (set to '1'), 'Telephone', 'Email Address', and 'Address'.

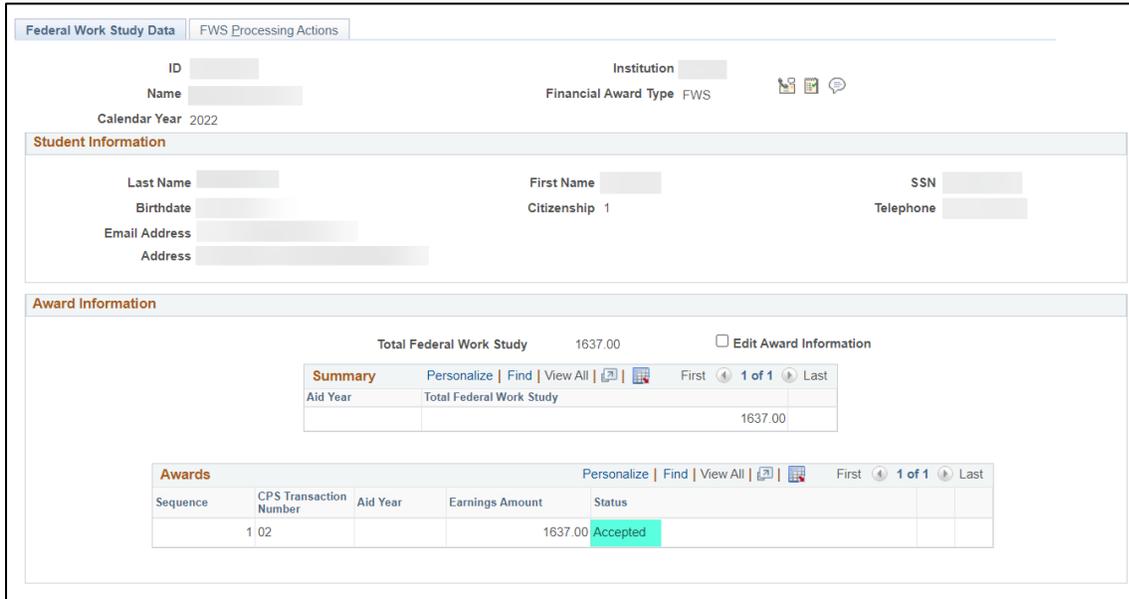
The 'Award Information' section shows 'Total Federal Work Study' as '1637.00' and an 'Edit Award Information' checkbox. Below this is a 'Summary' table:

Aid Year	Total Federal Work Study
	1637.00

Below the summary table is an 'Awards' table:

Sequence	CPS Transaction Number	Aid Year	Earnings Amount	Status
1	02		1637.00	Transmitted

Image: AFTER Importing the FWS inbound file into PS updates FWS table and COD tables in PS (i.e. status updates to Accepted)



Student Financials

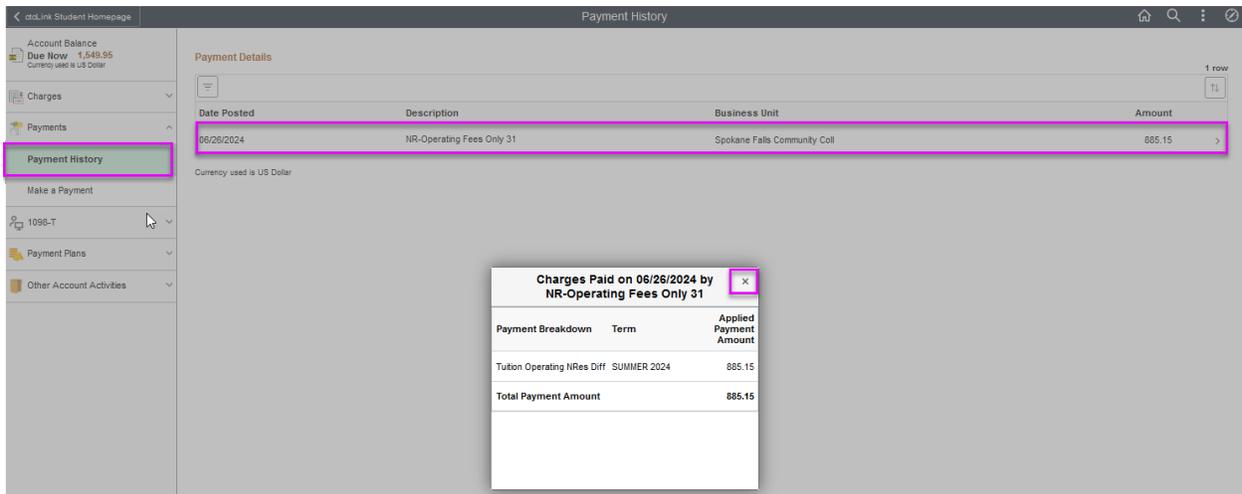
Unable to Close Fluid Payment History Modal Window (SSF_PMT_CHGPD_SCF)

The Fluid Payment History page was modified to correctly show the secondary page allowing the user to close when finished.

Navigation

ctcLink Student Homepage>Financial Account Tile>Payments>Payment History

Image: Fluid - Payment History



QRG

[Student Homepage > Payments](#)

Stylistic Changes

Add Button

The Add button on some pages has undergone a stylistic update. Before, Add buttons were flat and yellow with black text.

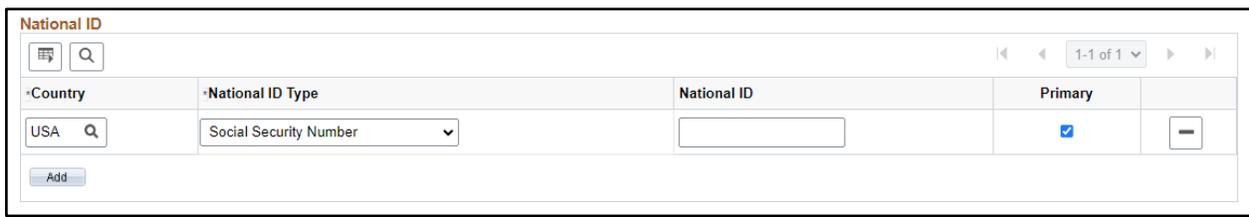


The screenshot shows a form titled "National ID" with a search bar and a table. The table has columns for Country, National ID Type, National ID, and Primary. The Country is set to USA, and the National ID Type is Social Security Number. The Add button is yellow with black text.

Country	National ID Type	National ID	Primary
USA	Social Security Number		<input type="checkbox"/>

Add

Now, Add buttons may be shaded and blue with black text.



The screenshot shows the same form as above, but the Add button is now shaded blue with black text.

Country	National ID Type	National ID	Primary
USA	Social Security Number		<input checked="" type="checkbox"/>

Add

Oracle has not provided a list of pages where the Add button has been updated. During testing, changes to the Add button were noted only on the Add/ Update a Person page. Add buttons found on other pages may have been similarly updated. Regardless of the appearance of an Add button, its functionality remains the same.

Campus Community

“Start Term Description” Column Header Returns to Manage Service Indicators Page

The “Start Term Description” header on the Manage Service Indicators page was missing from the Start Term Description column. The column header now displays as expected.

Image: Before column header fix

Admin Work Center Manage Service Indicators

Manage Service Indicators

Spokane Community College XX171CS01

Display Effect All Institution Spokane Falls CC Refresh

+ Add Service Indicator

Service Indicator Summary

Code	Code Description	Reason Description	Institution	Start Term		End Term	End Term Description	Start Date	End Date
SXI	Under Investigation for Fraud	Under Investigation for Fraud	WA172					05/31/2023	

+ Add Service Indicator

Return to Search Notify

Image: After column header fix

Duplicates Manage Service Indicators

Manage Service Indicators

Spokane Community College XX171CS01

Display Effect All Institution Whatcom Community College Refresh

+ Add Service Indicator

Service Indicator Summary

Code	Code Description	Reason Description	Institution	Start Term	Start Term Description	End Term	End Term Description	Start Date	End Date
SXI	Under Investigation for Fraud	Under Investigation for Fraud	WA210					05/31/2023	

+ Add Service Indicator

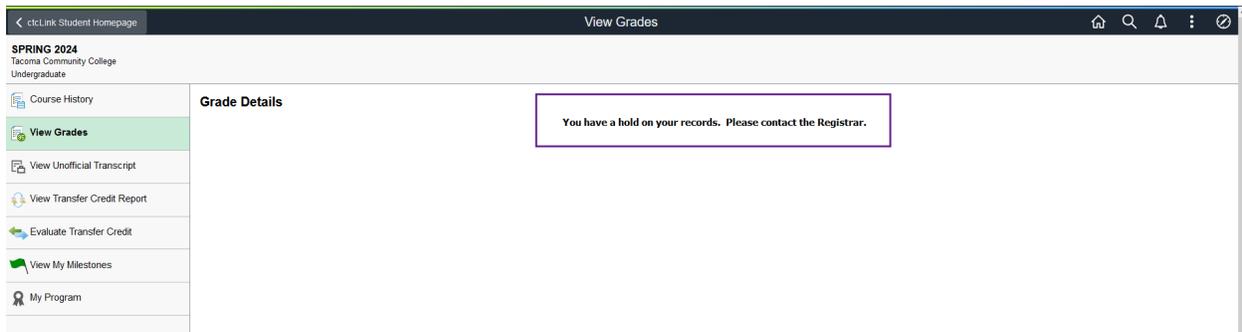
Navigation

Campus Community > Service Indicators (Student) > Person > Manage Service Indicators; Campus Community > Service Indicators > Person > Manage Service Indicators

GRADE Service Impact Now Prevents Students from Viewing Grades through Student Homepage

Previously, students with service indicators with a GRADE impact would still be able to view their grades through their Student Homepage. Now, students with a service indicator with a GRADE impact receive the following message when attempting to view their grades: "You have a hold on your records. Please contact the Registrar."

Image: Message displayed to students in their ctcLink Student Homepage



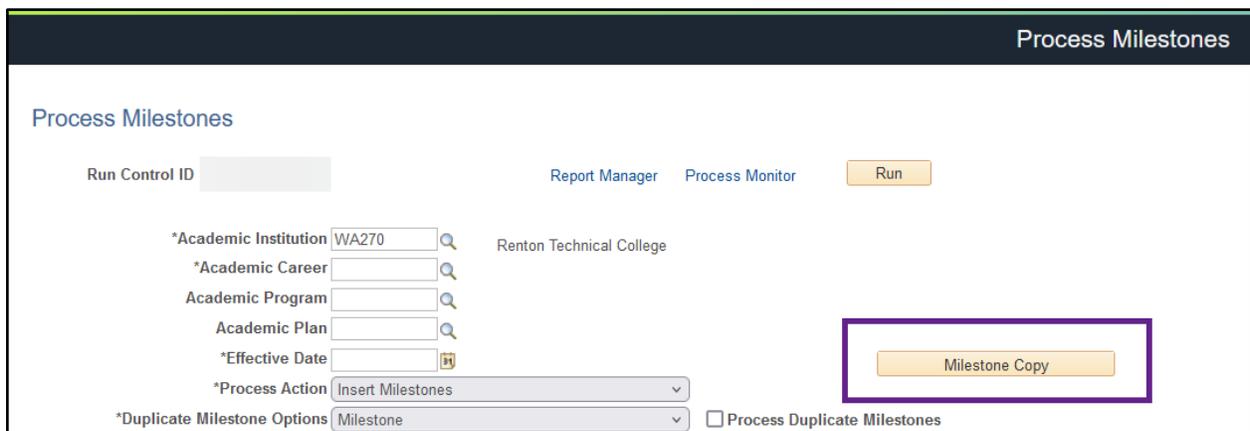
Navigation

ctcLink Student Homepage Academic Records Tile > View Grades

Records and Enrollment

“Copy Milestone” Now Copying All Milestone Levels

Previously, the “Copy Milestones” feature on the Process Milestones page would only copy the first milestone level listed within a milestone. Users coping milestones with more than one milestone level would have to manually add additional milestone levels. Now, all milestone levels within a milestone are copied. This reduces manual entry by staff.



Navigation

Records and Enrollment > Enroll Students > Process Milestones

Missing Transcript Type Error Message Updated

Previously, when a user did not indicate a transcript type the resulting error message was cryptic and unhelpful. Oracle updated the message to more clearly communicate that the Transcript Type is missing.

Navigation

Records and Enrollment > Transcripts > Request Transcript Report

Image: Request Transcript Report (Add a New Value)

Previous Message (When no Transcript Type is selected and Service Indicator is overridden, this message displays after clicking Process Request):

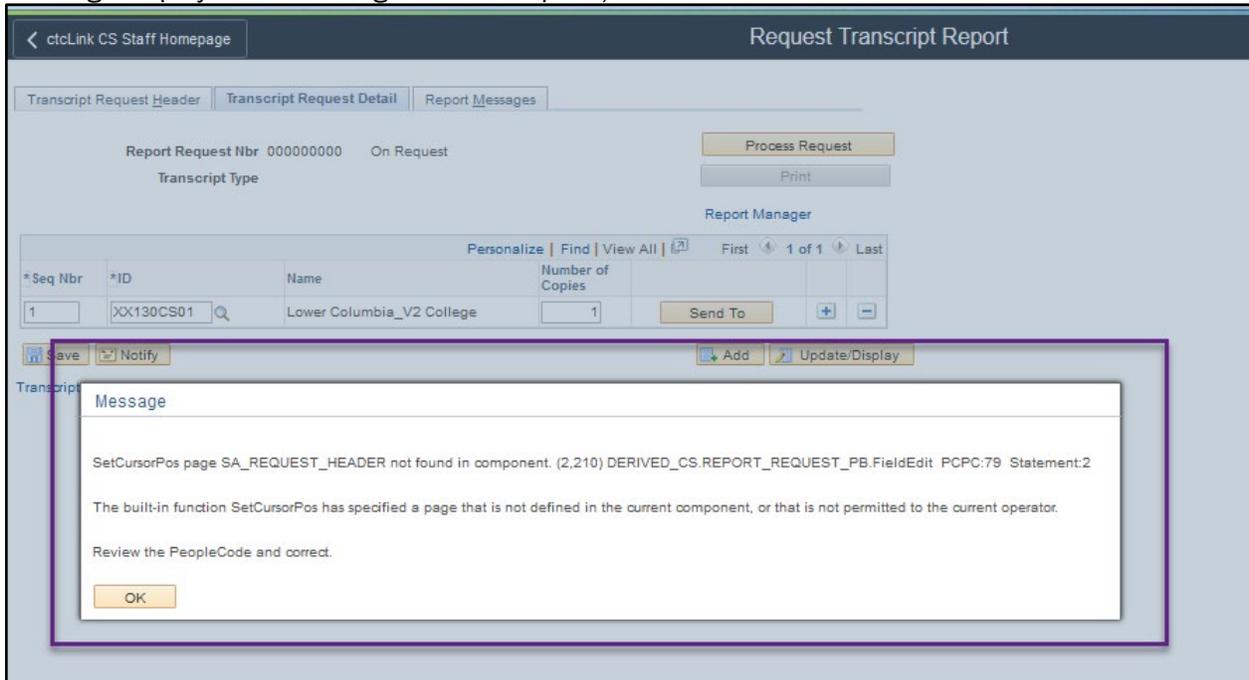
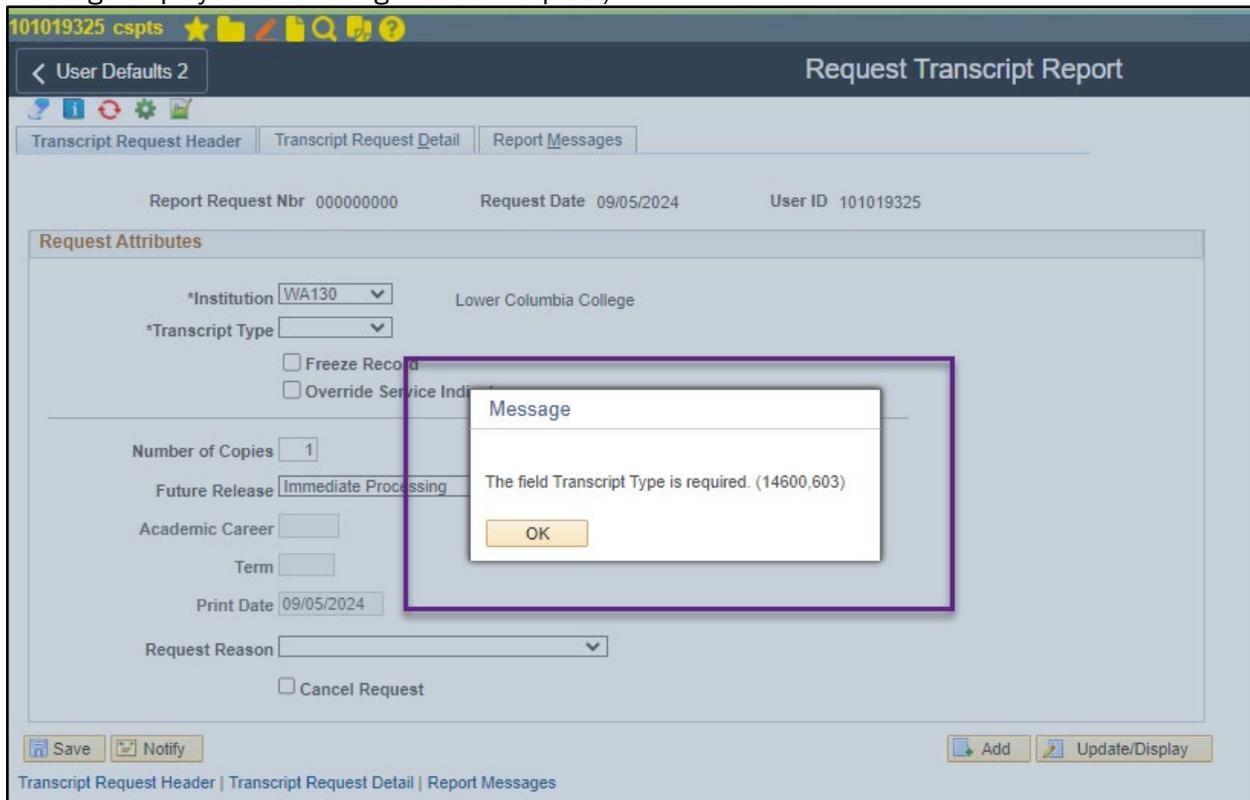


Image: Request Transcript Report (Add a New Value)

Current Message (When no Transcript Type is selected and Service Indicator is overridden, this message displays after clicking Process Request):



The screenshot shows a web application interface for a "Request Transcript Report". The user is logged in as "101019325 cspts". The form displays the following details: Report Request Nbr 000000000, Request Date 09/05/2024, and User ID 101019325. Under "Request Attributes", the Institution is set to "WA130" (Lower Columbia College). The *Transcript Type field is empty, which has triggered an error message: "The field Transcript Type is required. (14600,603)". Other fields include "Number of Copies" (1), "Future Release" (Immediate Processing), "Academic Career", "Term", "Print Date" (09/05/2024), and "Request Reason". There are "Save", "Notify", "Add", and "Update/Display" buttons at the bottom.

QRG

[View and Print a Student Transcript](#)

Grade Functions via Block Enroll Now Working as Intended

Previously, the "Add Grade," "Change Grade," and "Remove Grade" enrollment actions would automatically populate a unit value of 0.00 in the unit field when these enrollment actions were selected when setting up a Class Block. The Remove Grade action was previously rendered non-functional due to this issue. After applying the update, the unit value now properly populates based on the class selected and allows the Remove Grade function to work without error.

Navigation

Records and Enrollment > Enroll Students > Block Enrollment > Create Class Block

Image: Before Update, Create Class Block, Grade Lookup and Invalid Units Taken error

Block Enrollment Classes

Academic Institution WA220 Tacoma CC
Class Enrollment Block TEST *Description | Test

Find | View All First 1 of 1 Last

*Term	*Action	Class Nbr	Grading Basis	Units	Crse Count	Related 1	Related 2
2243	Remove Grade	14436	GRD	0.00			

Reason

Grade In B+ BIOL& 160 04A
General Cell Biology
2024 SPRNG Regular Undergrad

Transcript Note ID Repeat Code Instructor ID

Overrides

<input type="checkbox"/> Access ID	<input type="checkbox"/> Registrar - All Access	<input type="checkbox"/> Class Links	<input type="checkbox"/> Class Permission	<input type="checkbox"/> TimeConflict
<input type="checkbox"/> Action Date	<input type="checkbox"/> Career	<input type="checkbox"/> Class Units	<input type="checkbox"/> Service Indicator	<input type="checkbox"/> Unit Load
<input type="checkbox"/> Appointment	<input type="checkbox"/> Closed Class	<input type="checkbox"/> Grading Basis	<input type="checkbox"/> Requisites	<input type="checkbox"/> Wait List Okay
<input type="checkbox"/> Dynamic Dates				

Requirement Designation

Ovrdr Requirement Designation Requirement Designation Option
Requirement Designation Requirement Designation Grade

Go to Add Merge Process Class Block Defaults

Save Notify Refresh Add Update/Display

Messages

Message Sequence	1	Severity	Error	Last Update DateTime	09/17/24 3:23:24PM
Invalid Input Value for Units Taken, Class is a 5.0 Unit Class. (14640,103) The value entered for units taken is invalid. The value is either below the minimum valid value or above the maximum valid value and there is no authorization to override the value. The transaction was not processed.					

Image: After Update, Create Class Block, Grade Lookup

Block Enrollment Classes

Academic Institution WA130 Lower Columbia College
Class Enrollment Block TEST *Description | Test

Find | View All First 1 of 1 Last

*Term	*Action	Class Nbr	Grading Basis	Units	Crse Count	Related 1	Related 2
2243	Remove Grade	1785	GRD	5.00	1.00		

Reason

Grade In BIOL& 100 DEL
Survey of Biology
2024 SPRNG Regular Undergrad

Transcript Note ID Repeat Code Instructor ID

Overrides

<input type="checkbox"/> Access ID	<input type="checkbox"/> Registrar - All Access	<input type="checkbox"/> Class Links	<input type="checkbox"/> Class Permission	<input type="checkbox"/> TimeConflict
<input type="checkbox"/> Action Date	<input type="checkbox"/> Career	<input type="checkbox"/> Class Units	<input type="checkbox"/> Service Indicator	<input type="checkbox"/> Unit Load
<input type="checkbox"/> Appointment	<input type="checkbox"/> Closed Class	<input type="checkbox"/> Grading Basis	<input type="checkbox"/> Requisites	<input type="checkbox"/> Wait List Okay
<input type="checkbox"/> Dynamic Dates				

Requirement Designation

Ovrdr Requirement Designation Requirement Designation Option
Requirement Designation Requirement Designation Grade

QRG

[Processing Block Enrollments](#)

[Defining Class Enrollment Blocks](#)

[Remove Grades via Block Enrollment](#)

Self Service

“Invalid Value” and Duplicate Rows Appear in the Academic Institution Drop-Down When Viewing Unofficial Transcript Fixed

A bug previously caused duplicate rows to appear in the Academic Institution or Report Type drop-down when viewing a student’s unofficial transcript. This issue occurred when a student had multiple careers (e.g., Undergraduate and Continuing Education) at the same institution on the Student Program/Plan page.

For users accessing the unofficial transcript through Advisor Center, an additional drop-down option labeled “(Invalid Value)” would appear. Student users accessing the unofficial transcript through the Student Homepage also saw duplicate rows for “(Invalid Value)” and “Unofficial Transcript.”

Following the image update, the drop-down no longer displays duplicate rows, resolving the issue for both advisors and students.

Navigation

Self Service > Advisor Center > Advisee Student Center

ctcLink Advisor Homepage > Advisor Center > Advisee’s Student Center

ctcLink Student Homepage > Academic Records tile > View Unofficial Transcript

Image: Before Update, Advisor Center (Advisee Unofficial Transcript)

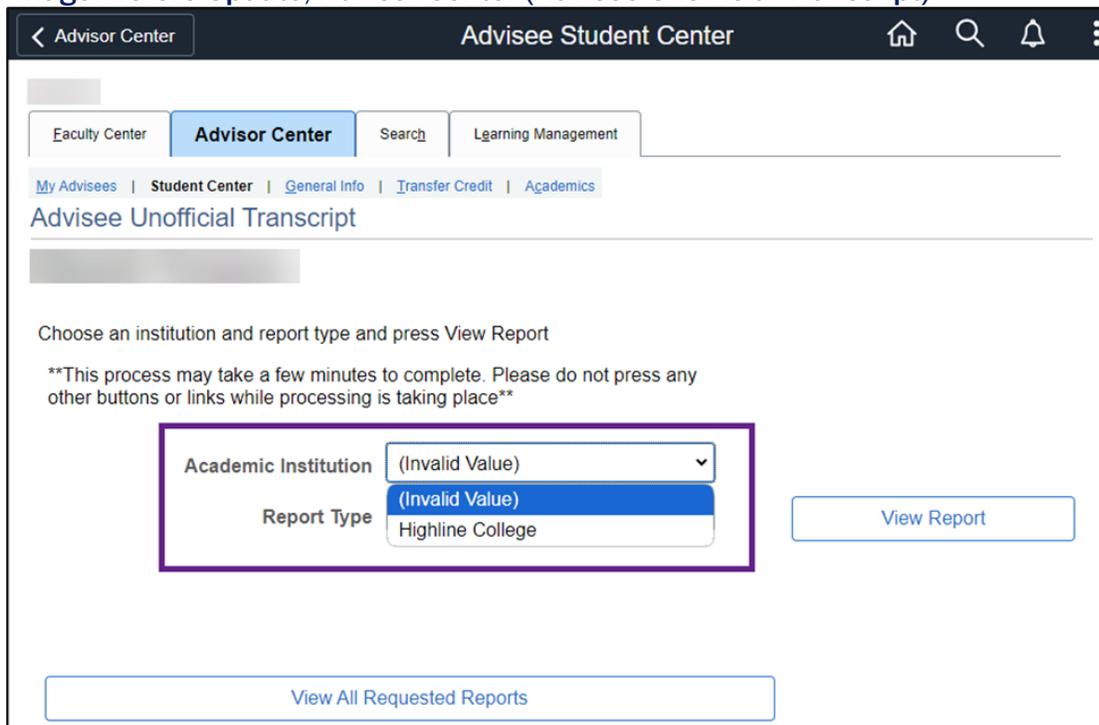


Image: After Update, Advisor Center (Advisee Unofficial Transcript)

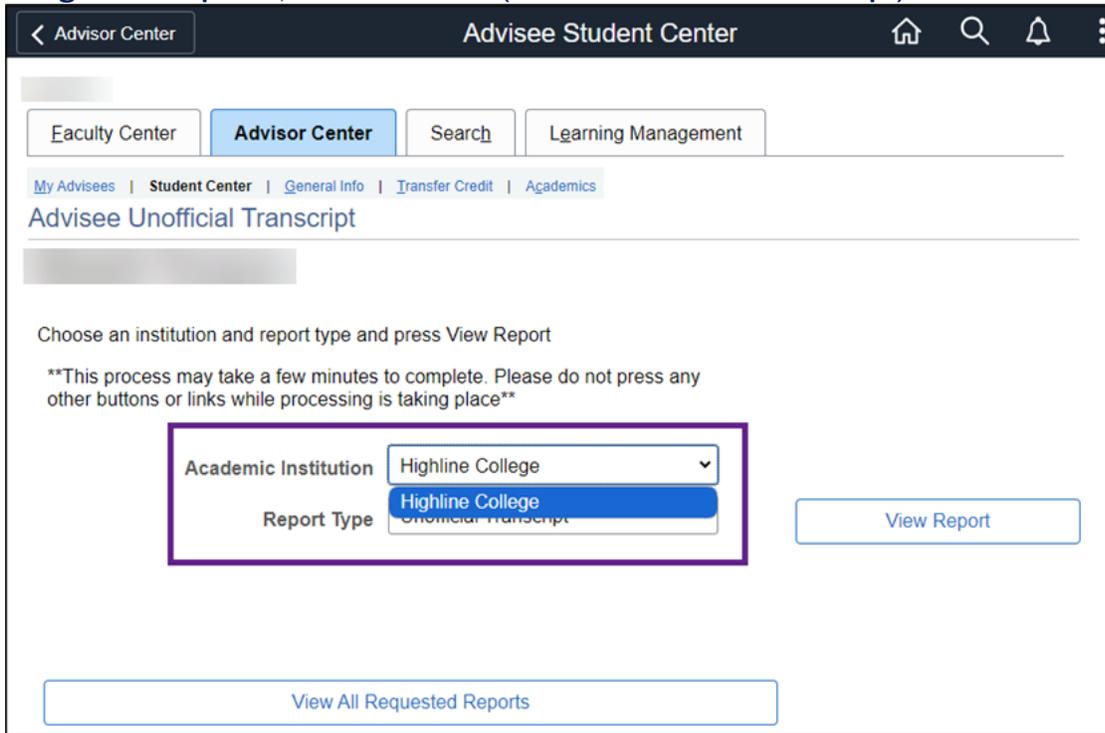


Image: Before Update, View Unofficial Transcript (View Report)

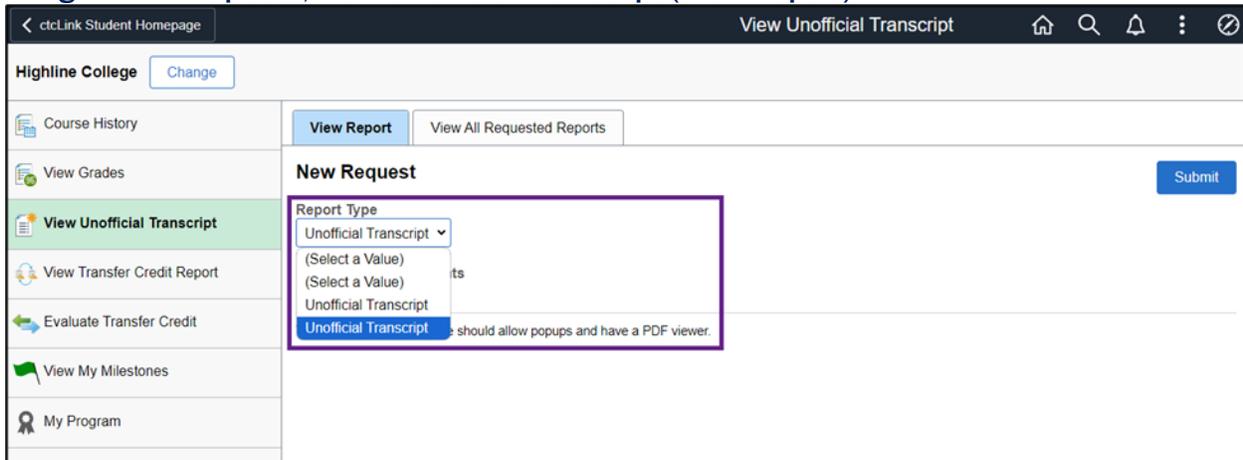
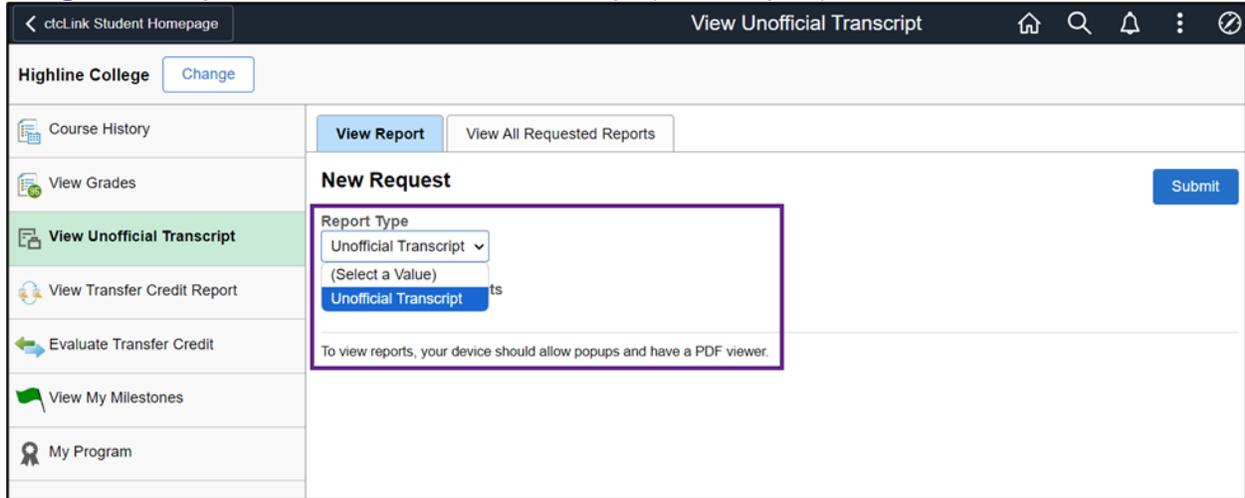


Image: After Update, View Unofficial Transcript (View Report)



QRGs

[Request Unofficial Transcript from Advisor Center](#)

[View Unofficial Transcript](#)

Set Up SACR

New Academic Program Option Checkbox on Academic Institution Tab 5

A new checkbox has been added to the Academic Institution table, Tab 5, to allow institutions to control how the “Eligible to Enroll” checkbox behaves on students’ term activation when their academic program is changed.

Previously, when a program change was performed on a student’s program/plan stack, the student’s “Eligible to Enroll” checkbox was automatically checked on the applicable term activation row. By unchecking this new checkbox on Academic Institution, Tab 5, a student’s term activation will no longer be set to “Eligible to Enroll” automatically upon a student receiving a program change.

By default, the Enable Eligible to Enroll on Program Change checkbox is checked, maintaining the previous functionality. **Colleges who wish to uncheck this box and take advantage of the revised functionality, should submit a ctclink ERP Support Service Desk ticket with their request.**

Navigation

Set up SACR > Foundation Tables > Academic Institution Table

Image: Before update, Academic Institution, Tab 5

Grade Roster Academic Institution Table

Academic Institution 1 | Academic Institution 2 | Academic Institution 3 | Academic Institution 4 | **Academic Institution 5** | Academic Institution 6

Academic Institution WA220 Tacoma CC

Effective Date 11/01/2023 Status Active

Repeat Check

*Process on Enrollment Yes Temporarily Suspend Repeat Check on Enrollment

*Repeat Grade Check All Courses Temporarily Suspend Repeat Check on Grade Input

Process on Transfer Credit

Repeat Check at Topic Level

Capture Repeat Assignment Date

On Enrollment Process

On Repeat Process

Grade Match Option Best grade

Academic Program Options

Select Acad Prog During Enroll

Set Form Of Study to Enrollment on Program Change

Waitlist Options

Check Service Indicator

Class Enrollment Total - Facility Capacity Edit

Edit facility capacity against enrollment total on class limit override

Edit facility capacity against enrollment total on class limit permission

Save Return to Search Notify Add Update/Display Include History Correct History

Academic Institution 1 | Academic Institution 2 | Academic Institution 3 | Academic Institution 4 | Academic Institution 5 | Academic Institution 6 | Academic Institution 7 | Academic Institution 8 | Academic Institution 9 | Academic Institution 10

Image: After update, Academic Institution, Tab 5

Academic Institution 1 | Academic Institution 2 | Academic Institution 3 | Academic Institution 4 | **Academic Institution 5** | Academic Institution 6

Academic Institution WA220 Tacoma CC

Effective Date 2023/11/01 Status Active

Repeat Check

*Process on Enrollment Yes Temporarily Suspend Repeat Check on Enrollment

*Repeat Grade Check All Courses Temporarily Suspend Repeat Check on Grade Input

Process on Transfer Credit

Repeat Check at Topic Level

Capture Repeat Assignment Date

On Enrollment Process

On Repeat Process

Grade Match Option Best grade

Academic Program Options

Select Acad Prog During Enroll

Set Form Of Study to Enrollment on Program Change

Enable Eligible to Enroll on Program Change

Waitlist Options

Check Service Indicator

Class Enrollment Total - Facility Capacity Edit

Edit facility capacity against enrollment total on class limit override

Edit facility capacity against enrollment total on class limit permission

Save Return to Search Notify Add Update/Display Include History Correct History

Academic Institution 1 | Academic Institution 2 | Academic Institution 3 | Academic Institution 4 | Academic Institution 5 | Academic Institution 6 | Academic Institution 7 | Academic Institution 8 | Academic Institution 9 | Academic Institution 10

CS Core Oracle Bugs

CS Core Oracle Bug Infestation Tracking

When Oracle bugs related to Campus Solutions Core (CS Core) modules come to our attention, the team tracks these on our CS Core Oracle Bug Infestation Tracking spreadsheet. We update this spreadsheet with new bugs on an ongoing basis. Additionally, each Image testing cycle may resolve existing bugs or introduce new bugs. If there are any bug updates with this Image that have been discovered, our goal is to incorporate these changes in our spreadsheet no later than the Image deployment date.

QRG

[CS Core Oracle Bug Infestation Tracking](#)



Content is licensed under a Creative Commons Attribution 4.0 International License, unless noted otherwise.

Washington State Board for Community and Technical Colleges