Campus Solutions Image 35

Overview

CONTENTS

Introduction

The Image/Upgrade Overview Document is intended to provide ctcLink users with a summary of the changes that will be made in the system as a result of the upcoming image or PeopleTools upgrade implementation. Oracle releases multiple PeopleSoft updates, called images, for each pillar every year. Each Image contains bug fixes and features that are important for PeopleSoft to work well. PeopleTools upgrades update the underlying framework of the system. There are minimal changes that are noticeable to the end users. Below is an overview of the changes that you can expect to see as part of this upgrade.

Campus Community

New Fields Added to Emergency Contacts (CS Staff) Page

The Emergency Contacts page for staff in CS includes fields such as Contact Name, Relationship, Primary Contact checkbox, "Same Address/Phone as Individual" checkboxes, and sections for Contact Address and Contact Phone. The second tab was labeled "Emergency Contact OtherPhones." Following the update, the page now includes Emergency Contact Email, Missing Person Contact Checkbox, Comments/Notes field, and the second tab label has been updated to "Other Phone Numbers." The key enhancement is the ability to designate a Missing Person Contact, email, and other notes. These changes were implemented by Oracle in response to a client's request to support Clery Act requirements for storing a confidential contact in the event a student goes missing.

Note: These updates are currently available only on staff-facing Emergency Contacts pages.

Navigation

Campus Community > Personal Information (Student) > Biographical (Student) > Emergency Contacts
OR
Navigation: Campus Community > Personal Information > Biographical > Emergency Contacts

Image BEFORE: Emergency Contacts

The Emergency Contact Information tab had only basic fields for name, relationship, address, and phone, with the second tab labeled Emergency Contact OtherPhones.

Image AFTER: Emergency Contacts

Now, the page added fields for Email, Comments/Notes, and a Missing Person Contact checkbox, with the tab renamed Other Phone Numbers.

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[Entering Emergency Contact Data (Preview Link)](#)

Student Self-Service

Address Validation for Students

Students can now select from a clickable list of suggested addresses when entering or updating their address in ctcLink Student Self Service. Previously, a static list was shown, requiring manual corrections. This change streamlines the process by allowing students to simply click on a suggested address to autofill the address fields with a validated address.

Note: These updates are currently available only on ctcLink Self-Service. HCX does not have address validation.

Navigation

Navigation: Student Homepage > Profile > Addresses

Image BEFORE: Address Validation

Before, a range of suggested addresses were displayed in a static list.

Cancel   **Add Address**   **Save**

Type   Home

*From   09/30/2025

*Country   United States

*Address 1   1500 Jeff

Address 2

Address 3

City   Olympia

State   WA   Washington

Postal

County

Clear

Address Warning:
Address out of Range

Suggestions:
Company:Number:Pre Dir:Street:Suffix:Post Dir
:100-198(Even)::Jefferson:St:NE
:114::Jefferson:St:NE
:118::Jefferson:St:NE
:301-399(Odd)::Jefferson:St:NE
:400-498::Jefferson:St:NE
:400-498(Even)::Jefferson:St:SE
:410::Jefferson:St:SE
:500-598(Even)::Jefferson:St:SE
:501-599(Odd)::Jefferson:St:SE
:600-698(Even)::Jefferson:St:SE
:800-898(Even)::Jefferson:St:SE
:801-899(Odd)::Jefferson:St:SE
:813::Jefferson:St:SE
:900::Jefferson:St:SE
:900-998(Even)::Jefferson:St:SE

Image AFTER: Address Validation

Now, students will see Address Out of Range Suggestions displayed in a scrollable, clickable list - matching the experience staff currently have in pages like Add/Update a Person. The screenshot below shows the full range of address suggestions, including the addition of business names that may now appear in the list for students.

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Add/Update Addresses

Stylistic Changes to Staff Pages

Oracle continues to transition PeopleSoft pages from Classic to Classic Plus styles to modernize the user experience. Classic pages tend to include a flat design and are not optimized for responsible size layouts. Whereas Classic Plus pages may be updated with newer fonts and styling. The changes only impact how a page looks; there is no effect on functionality. In most cases, the changes are very minor or even undetectable. On pages that have transitioned, users may observe slight differences in page layout, field alignment, or color variations.

Section Headers and Additional Spacing Between Fields

Some sections throughout ctcLink now include a descriptive header for that section. Additionally, you may notice some fields have more spacing between one another. An example of these changes can be found on the Term/Session Table.

Oracle has not provided a list of pages where these header and spacing changes took place, and other pages may have been similarly updated. Regardless of appearance, the functionality remains the same.

Example Navigation

Set Up SACR > Foundation Tables > Term Setup > Term/Session Table

Image BEFORE: Term Session Table > Session time Periods tab

Missing section header and the Session Time Periods fields have minimal spacing between them

Image AFTER: Term Session Table > Session time Periods tab

Now, the section includes a descriptive header "Session Details" and the Session Time Period fields have additional spacing between them.

Slight Color Variations

There have been slight color variations across pages for both text and field boxes. An example of this can be found on Grade Post. Oracle has not provided a list of pages where these color changes took place, and other pages may have been similarly updated. Regardless of appearance, the functionality remains the same.

Example Navigation:

Curriculum Management > Grading > Grade Post.

Image BEFORE: Grade Post Run Control ID page

No header field and the column headers are underlined rich gold color.

Image AFTER: Grade Post Run Control ID page

Now, a section header has been added, and the column text color changed to a greyish slate blue. Additionally, some drop down fields have a slight greyish tint.

Field Alignments

There have been field alignment changes to some pages. An example of this can be found on the Instructor/Advisor Table. Oracle has not provided a list of pages where these field alignment changes took place, and other pages may have been similarly updated. Regardless of appearance, the functionality remains the same.

Example Navigation:

Curriculum Management > Instructor/Advisor Information > Instructor/Advisor Table

Image BEFORE: Instructor/Advisor Table > Approved Courses tab

Extra space between the "Instructor Type" and the value selecte.

Image AFTER: Instructor/Advisor Table > Approved Courses tab

Now, "Instructor Type" field is aligned with the other fields above and below it.

CS Core Oracle Bugs

CS Core Oracle Bug Infestation Tracking

When Oracle bugs related to Campus Solutions Core (CS Core) modules come to our attention, the team tracks these on our CS Core Oracle Bug Infestation Tracking spreadsheet. We update this spreadsheet with new bugs on an ongoing basis. Additionally, each Image testing cycle may resolve existing bugs (or not) or introduce new bugs. If there are any bug updates with this Image that have been discovered or existing bugs that have updated information, our goal is to incorporate these changes in our spreadsheet no later than the Image deployment date.

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CS Core Oracle Bug Infestation Tracking

Financial Aid

Bug Fix: Query FA913 Does not retrieve all students due to the message 14441, 96 does not exist

When running query FA913, Authorization Failure Report, some students were not getting selected for the report. The query used by the report selects from the STDNT_DISB_MSG table, and the rows missing on the report are identified as message set number '14441' and message number '96'. On the Disburse Aid page, when reviewing the students, the message detail page shows the edit 96 with a blank description.

The message catalog entry for Message Set number 14441, Message number 96 should have the following text:

 "*The student does not have an official SAI*"
"*The student does not have a valid/official SAI from the central processor*"

Navigation

Financial Aid > Disbursement > Disburse Aid > Disburse Aid

Image: BEFORE Message Detail is blank on Disburse Aid page

Message Detail

| Messages | 🔍 | I | |< | < | 1-1 of 1 ⌄ | > | >| | I | View All |

Run Date/Time   08/14/2025 3:07:26PM   Disbt ID   02   [Messages]

Disb./Rule Value   Student's Value

Message Detail

Message Number   96

Description

Return

Image: AFTER Message Detail shows correct description on Disburse Aid page

Message Detail

| Messages | 🔍 | I | |< | < | 1-1 of 1 ⌄ | > | >| | I | View All |

Run Date/Time   08/14/2025 3:08:09PM   Disbt ID   02   [Messages]

Student's SAI is Unofficial.

Disb./Rule Value   Student's Value

Message Detail

Message Number   96

Description

The Student does not have a valid/Official SAI from the Central Processor.

Bug Fix: Adding new budget row does not copy housing value

After a student Budget is built, if a new row is manually inserted it causes the Housing values on the Student Detail on STDNT_TERM_BDGT to disappear.

Applied PeopleCode changes to ensure that the Housing Type value will be populated accordingly when adding a new term/effective date/effective sequence row in the Student Budget Maintenance page.

Navigation

Financial Aid > Budgets > Maintain Term Budgets

Image: BEFORE Housing is blank in the Student Detail link on Student Budget Maintenance

Student Budget Maintenance

			★
Aid Year	2026	2025-2026 Financial Aid Year	ID
		Institution	WA
			Update Need Summary

Student Budget Summary 🔍 | |< < 1 of 3 v > >

*Career	UGRD	Undergraduate	Need Summary
*Term	2263	SPRING 2026	FA Term
Award Period	Academic		Student Detail
Weeks of Instruction	12.0		

Budget Group 🔍 | |< < 1 of 1 v > >|

Effective Date	07/03/2025	Institutional Term COA	9,739.00
Effective Sequence	1	Federal Term COA	9,739.00
User ID	FAPBUDMV	Pell Term COA	9,739.00
Budget Group	SYSTEM 🔍 System Mass Budget	Less than Half Time Pell COA	9,084.00

Student Detail

Term 2261 WINTER 2026

Dependency Status		Primary Academic Program	PRFTC	
Loan Year	2nd Year	Academic Plan	SNLNDAPT	
Term Unit Type	Quarter Hours	Academic Sub-Plan		
Academic Load	Enrolled Full-Time	Academic Level - Projected	20	Sophomore
		Academic Level - Term Start	20	Sophomore
Financial Aid Load	Enrolled Full-Time	Housing		
Form of Study	Class Enrollment	Marital Status	Single	
Number in Family				

Residency

FIN AID Federal	In-State	Residency	In-State
FIN AID State	In-State	State of Residence	
FIN AID Federal Exception		Application State Residence	
FIN AID State Exception		Postal Code	

Image: AFTER Housing value populates in the Student Detail link on Student Budget Maintenance

Student Detail

Term   2261   WINTER 2026

Dependency Status		Primary Academic Program	PRFTC	
Loan Year	2nd Year	Academic Plan	SNLNDAPT	
Term Unit Type	Quarter Hours	Academic Sub-Plan		
Academic Load	Enrolled Full-Time	Academic Level - Projected	20	Sophomore
		Academic Level - Term Start	20	Sophomore
Financial Aid Load	Enrolled Full-Time	Housing	Off Campus	
Form of Study	Class Enrollment	Marital Status	Single	
Number in Family				

Residency

FIN AID Federal	In-State	Residency	In-State
FIN AID State	In-State	State of Residence	
FIN AID Federal Exception		Application State Residence	
FIN AID State Exception		Postal Code	

Display MIN/MAX Pell Indicator on additional FA pages

Applied page and PeopleCode changes to display Min and Max Pell indicator fields to high impact Financial Aid pages starting from Aid Year 2025.

Navigation

Financial Aid > > Awards > Awards Processing > Assign Awards to a Student ('Need Summary' tab)

Financial Aid > Awards > Awards Processing > Assign Departmental Awards ('Need Summary' tab)

Financial Aid > Awards > Awards Processing > Invoke Professional Judgment ('Need Summary' tab)

Financial Aid > View Financial Aid Status

Financial Aid > Awards > Mass Packaging > View Mass Packaging Details

Image: Max and Min Pell Indicator displays on the Need Summary tab of the Assign Awards to a Student page

Image: Max and Min Pell Indicator displays on Need Summary tab of the Assign Departmental Awards page

Image: Max and Min Pell Indicator displays on the Need Summary tab of the Invoke Professional Judgement page

Image: Max and Min Pell Indicator displays on View Financial Aid Status page

Image: Max and Min Pell Indicator displays on View Mass Packaging Details page

Bug Fix: Error Clicking 'Copy' Button on Aggregate Aid Limit Setup Component

When clicking the 'Copy' button on the Aggregate Aid Limit setup page, an error occurs.

Applied the necessary page, record, and PeopleCode changes to ensure that no error will be encountered when using the Copy functionality of the Aggregate Aid Limit Setup page.

Navigation

Set Up SACR > Product Related > Financial Aid > Awards > Aggregate Aid Limits > Aggregate Aid Limit and retrieve any row in any Aid Year

Image: BEFORE Select 'Copy' button and note the error displayed

Image: AFTER You are taken to the Copy Aggregate Aid Limits Page

Bug Fix: ISIR Does not display the current effective dated row in ISIR Dataload Parms

This project contains peoplecode fix to display the latest effective dated row on the top in the ISIR Data Load Parameters Page.

Navigation

Set Up SACR > Financial Aid > File Management > ISIR Data Load Parms

Image: BEFORE The first effective dated row initially shows up when opening the page

Image: AFTER The most recent effective dated row shows up when opening the page

Bug Fix: SAI on some Mass Packaging and Repackaging pages display as doubled

When using plans where award period is set to "Both", the SAI that displays
on status screens appear as doubled. Due to SAI value on STNDT_AWD_PER having

FED_EFC field populated on both academic and nonstandard rows.

Modified Assign process (FAPPKASN.cbl) to correctly calculate the SAI amount, used for sorting, when using a plan that has Award Period of Both.

Navigation

Financial Aid > Awards > Mass Packaging > View Results by Plan

Image: BEFORE SAI is doubled (these screenshots do not show the same students)

Image: AFTER Correct SAI is displayed (these screenshots do not show the same students)

2022-2023 ISIR and INAS Components Archived

The following pages for the 2022-2023 aid year have been archived and are no longer visible in the
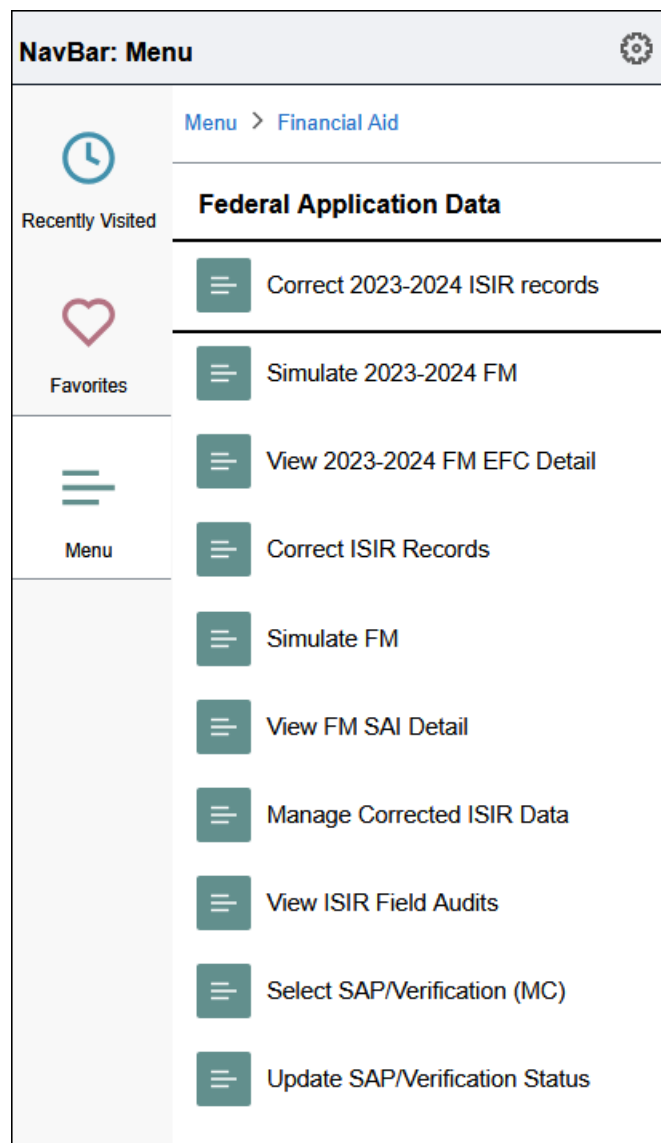
Federal Application Data navigation. *Note: 2022-2023 aid year ISIRs can be accessed through the Financial Aid History page.*

- Correct 2022-2023 ISIR records

- Simulate 2022-2023 FM INAS

- View 2022-2023 FM EFC Detail

Navigation

Financial Aid > Federal Application Data

Image: 2022-2023 ISIR and INAS pages no longer listed in Federal Application Data navigation

Updates to ISIR Processing Navigation Collection

2022-2023 pages in the ISIR Processing Navigation Collection have been removed.

Removed:

- Correct 2022-2023 ISIR records

- 2022-2023 Suspense Management

Navigation

ctcLink CS Staff Homepage > Financial Aid Tile > ISIR Processing

Image: 2022-2023 pages removed from the ISIR Processing Navigation Collection

Create STDNT_AID_ATRBT_CAF Record

This image delivers a new feature on the Packaging Status Summary page. The attributes link includes a Housing Type Lock to allow users to prevent the population update to a student's Housing Type, based on certain criteria. The Housing Type Lock can be set on an individual student or in batch by using Population Selection Update. For example, students that have had their housing type field populated could have the Housing Type Lock updated to Yes in batch, so that updates cannot be made to the students Housing Type. This hyperlink appears in all aid years.

Navigation

Image: BEFORE Attributes hyperlink does not exist on View Packaging Status Summary

Image: AFTER Attributes hyperlink displays on View Packaging Status Summary

Image: AFTER Attributes hyperlink Housing Type Lock Yes/No Radio buttons available

Allow Pop Update for STDNT_AIDAT_CAF Attributes Only

Modified the PeopleCode for the *Population Update Process* page to be saved and run without selecting values for 'Select Fields to Update' section.

In addition, the population update setup for STDNT_AID_ATRBT record can now be configured with Attributes: SFA_HOUSINGTYPE_LOCK.

Image: Select Fields to Update can be left blank with selecting 'SFA_HOUSINGTYPE_LOCK' for Select Attributes to Update

Bug Fix: Future Term Pell is Incorrectly Reduced After Current Term Census

When validating a Pell item-type set up to calculate based on *Formula 1 – Full-time* until Census, and the census date has been reached for the current term, the Pell term amounts are being reduced for future terms where Enrollment Intensity (EI) is less than 100.

Note: ctcLink colleges do not have this setup so would have not faced this bug.

Image: Pell is setup to ignore Enrollment Intensity until Census Date has been reached

Aid Processing Rule Setup

Aid Processing Rule Set

Description Pell Adjustments   Short Description Pell Adj

Program

Fields for use on Career and/or Program level

Academic Base Weeks 36.0
Non-Standard Base Weeks
☐ Pell 3 Academic Weeks Only
*Pell Calculation Start Formula 1 - Full-time
*Pell Calculation Midterm Formula 1 - Full-time
*Pell Calculation Census Formula 1 - FA Load
*Pell Number of Terms 3
☐ Use PELL Cross Over Logic

Career

Fields for use on Career level only

GAP Item Type
Packaging Data Source Federal Data Only
Application Source Profile

Navigation

Set Up SACR > Product Related > Financial Aid > Aid Year > Aid Processing Rule Setup

Images: Summer through Winter term Enrollment Intensity values (83%, 92%, 100%)

FA Term Data | |< < 4 of 4 v > >|

Term 2255 2025 SUMMR   Career UGRD Undergraduate
Weeks of Instruction 7   Primary Program PRFTC
Academic Level Sophomore   Academic Plan MAMBSAPT
Financial Aid Load Three Quarter Time   Sub-Plan BUSGEN6
Enrollment Intensity 83 %   Expected Grad Date
NSLDS Loan Year 2nd Year

FA Term Data | |< < 3 of 4 v > >|

Term 2257 2025 FALL   Career UGRD Undergraduate
Weeks of Instruction 12   Primary Program PRFTC
Academic Level Sophomore   Academic Plan MAMBSAPT
Financial Aid Load Three Quarter Time   Sub-Plan BUSGEN6
Enrollment Intensity 92 %   Expected Grad Date
NSLDS Loan Year 2nd Year

FA Term Data | |< < 2 of 4 v > >|

Term 2261 2026 WINTR   Career UGRD Undergraduate
Weeks of Instruction 12   Primary Program PRFTC
Academic Level Sophomore   Academic Plan MAMBSAPT
Financial Aid Load Enrolled Full-Time   Sub-Plan BUSGEN6
Enrollment Intensity 100 %   Expected Grad Date
NSLDS Loan Year 2nd Year

Images: BEFORE Fall term Census has not been reached but Fall term Pell is reduced considering EI of 83%

Award Disbursement Detail

*Sequence 10   Item Type 911000000000   Net Award Amount $6,778.00
Disbursement Plan 09   *Split Code XX ☐ Custom Split

Disbursement Distribution

Disbt ID	Term	Award Period	Level	Offered		Accepted	Net Disbursement Balance
01	2255	Academic	U2	2,046.00	✔	2,046.00	2,046.00
02	2257	Academic	U2	2,267.00	✘	2,267.00	2,267.00
03	2261	Academic	U2	2,465.00	✔	2,465.00	2,465.00
04	2263	Academic	U2	0.00		0.00	0.00

Images: AFTER Fall term Census has not been reached and Fall term Pell remains at EI of 100%

Award Disbursement Detail

*Sequence 10   Item Type 911000000000   Net Award Amount $6,975.00
Disbursement Plan 09   *Split Code XX ☐ Custom Split

Disbursement Distribution

Disbt ID	Term	Award Period	Level	Offered		Accepted	Net Disbursement Balance
01	2255	Academic	U2	2,045.00	✔	2,045.00	2,045.00
02	2257	Academic	U2	2,465.00	✔	2,465.00	2,465.00
03	2261	Academic	U2	2,465.00	✔	2,465.00	2,465.00
04	2263	Academic	U2	0.00		0.00	0.00

Washington State Board for Community and Technical Colleges