Northwest Commission on College and Universities (NWCCU)
Annual Update for Washington State Quality Awards (WSQA)
Academic Year 2021 - 2022
Due October 28, 2022

College Name: Skagit Valley College
Contact Person: Dave Paul
Contact Phone: 360-679-5265
Contact email: dave.paul@skagit.edu

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<th>Accreditation recommendations to the College and year of recommendation</th>
<th>Actions taken by the college to address recommendations</th>
<th>Improvement results</th>
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<td>Recommendation 1: Spring 2021 Mid-Cycle Review - Adopt a strategic and institutional process by which to meaningfully assess its learning support services in support of continuously improving student learning outcomes. (2020 Standard(s) 1.B.1;1.C.7)</td>
<td>The College has implemented a comprehensive and holistic approach to addressing student learning outcomes in student support services. Student Learning Outcomes have been defined, and are in effect, for College Success Skills courses. In the 21-22 academic year, the College developed a systematic and comprehensive cycle of program review for key student success programs in Advising and Student Life, including identifying objectives, indicators, and thresholds for Student Learning Outcomes assessments within these programs. The College is systematically embedding the results of Program Review for the student support programs into the operational planning process.</td>
<td>Not applicable at this time. Program review process includes analysis of program data in Summer 2022. This data will be used to develop potential activities and services to improve Student Service Learning Outcomes in Fall 2022 for consideration to be funded in the 2023-25 Operational Plan.</td>
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