

WACTC Tech Task Force
STRATEGIC TECHNOLOGY ADVISORY COMMITTEE
June 18, 2020
10:00 a.m. – 2:00 p.m.
WebEx

In Attendance: Brian Culver, Eva Smith, Grant Rodeheaver, Joe Duggan, Kristi Wellington Baker, Mark Jenkins, Sandy Main, Stephanie Delaney, Teresa Rich

Not in Attendance:

Chad Stiteler, Grace Kendall, Katie Marks, Marisa Ellis, Reagan Bellamy

Meeting Objective:

Pick up where we left off before COVID-19. Prepare for WACTC-Tech presentation on June 4th and discuss strategic goals and strategies post COVID-19, within the context of what we've learned in the past few months.

Report out on WACTC-Tech Meeting

- Presented slide deck
- Highlighted overall goals of committee
- Talked about strategic goals and strategies
 - Addressed gaps
 - Accessibility
 - In process of implementing 8.57 in August (Oracle) – determining what this upgrade fixes
 - Have fixed
 - Login in page
 - Change password page
 - Also looking at other recorded issues from colleges
- Scope of STAC
- Guiding Principles
- Framework for Recommendations
- How do we move forward with proposing these technologies?
 - Guided Pathways – similar process as CampusCE
 - Grant – needs to work on partnership with communicating where things are (Guided Pathways: Sub Plans; Meta Measures)
 - How do we make sure things move forward?
 - Have limited opportunity to plug new things into ctcLink
 - RFP; list of requirements; integrated products that provide these services through ctcLink
 - We can continue to tweak some of the questions (using them as guiding discussion points)
 - How do requests come to STAC?
 - At this point it can come from any direction – who brings it forward and how

- Need to be able to communicate to all represented bodies
- Lessons learned from COVID – WACTC-Tech is interested in continuing this discussion
 - WACTC-Tech said we are on the right track
 - Positive feedback on the Charter - deferring the approval for the new WACTC-Tech Committee

Prep for WACTC Retreat (July 29, Zoom Meeting)

- Having a prep call with Kevin Brockbank later this summer
 - How do things come to this committee?
 - How are we assigning priority?

Finalize Charter for WACTC-Tech Approval

- Members will look it over after meeting and give comments
- Add Communications Officer/s for getting information out there

STAC Process - WebSite

- Worked on document for the process
- Use current WebSite templates
 - ACTION – Sandy will help get WebSite set up (to be done before WACTC-Tech retreat)

Security Software (for multi-factor authentication/access management)

- All systems that have protective data have risk
- Products and Services
 - OKTA – implementing at SBCTC for everything
 - Identity & Access Management
 - How to reduce friction
 - Improving security posture (includes home-grown apps; universal directory and single user sign-on)
 - Lifecycle management
 - User Experience
- No RFP necessary as SBCTC has an agreement with DIR (Texas)
- This is greater than just ctcLink
- ACTION – Grant preparing issue brief
- Getting OKTA on the ITC agenda for July
- Getting OKTA on the WACTC-Tech agenda for July retreat

Discussion:

- Strategic technologies in light of what we've learned from COVID
 - Changed strategic planning for the future
 - Zoom – extended free licenses through September 30, 2020
 - Should stay at the K-20 price (\$5.25)
 - Will include the licenses we already had
- How does this contribute to our potential “New Normal”?
- What do we see past COVID in terms of technology needs?

Related reading:

[EDUCAUSE COVID-19 QuickPoll Results: Fall Planning for Education and Student Support](#)

[Traversing the Edge of Chaos: Phase 3 and 4 preparations for post COVID-19 world](#)

STAC Documents

[Draft Charter](#)

July 29th WACTC Retreat

Next Meeting

- Donna will schedule special STAC meeting regarding OKTA
- Donna – send Doodle survey for regular July Meeting
 - Invite CATO and EdTech committees to next meeting (Mark will give Donna the names)