

WACTC Tech Task Force
STRATEGIC TECHNOLOGY ADVISORY COMMITTEE

Minutes

December 16, 2022
10:00 a.m. – 11:30 a.m.

WebEx / Zoom

In Attendance: Beth Farley, Brendon Taga, Brian Culver, Chad Stiteler, Dani Bundy, Dave Pelkey, Eva Smith, Joe Duggan, Marc Lentini, Michael Brown, Monica Wilson, Pat Daniels, Ray Gartner, Sherry Nelson, Wendy Hall

Not in Attendance: Grant Rodeheaver, Jessica Clark, Stephanie Delaney, Steven Sloniker, Teresa Rich, Ward Naf

Meeting Objective:

Discuss strategic goals and strategies. Focus on formalizing Communications, Process and Strategic Planning documentation and governance.

Introductions; Review & Approval of Minutes

- Moved, seconded, carried to approve October minutes

Sub-Group Updates

- CATO – No update
- EdTech
 - Paul Kreemer working on status board for EdTech Commons
 - Using process on where, when and how to manage tools
 - Michael Brown putting together a survey for early January for colleges to give feedback
- ctLink College Collaboration Group
 - At College Collaboration Group meetings continue to:
 - Provide update on governance decisions
 - Share input and presentations from the State Board
 - Presented draft charter with the group – hope to bring the modified draft to next STAC meeting

Other Updates

- Ray Gartner – Application Services
 - Upcoming updates to: HCM, Campus Solutions, PeopleTools, critical tickets, enhancement list
 - Planning for Legacy HPUX environment migration to SQL/AWS by 6/30/2023
- Monica Wilson – Guided Pathways
 - Continue to interview colleges regarding their ctLink and Guided Pathways implementation
 - Next steps will be to update quick reference guides, share opportunities for professional development, and recommend iterative enhancements that would support Guided Pathways work
- Dani Bundy – Customer Support

- Campus Solutions image includes Financial Aid new year bundle
- HCM is testing modification to improved payroll process – will be holding training at the beginning of the year with college staff
- Chad Stiteler
 - Staff want/need support as they identify ctcLink issues but don't have a specific solution in mind
 - How can we set up a process to support users so they don't feel stranded and unsure of who can help identify the solution, so they can request that solution goes through the established enhancement request process
 - Bank reconciliation process is an example of an issue – everyone was willing to use this process as a pilot to better identify and document the steps that groups need to take to get to the formal enhancement process

STAC Work Plan for Coming Year

- Understand new governance structure – don't want things to get stuck
- Slides were presented at WACTC Tech which included:
 - STAC planning and progress – history and timeline
 - Resources used – Educause and Gartner (Hype Cycle)
 - Presidents need to start looking at college future as well
- 2022-23 – transitioned to STAC Governance
- 2023-24 – STAC & WACTC Tech meetings
 - Have Gartner come back and present Hype Cycles (a few years out at a time) at January or February STAC and WACTC Tech meetings
 - Invite other groups to meeting with Gartner
 - Multifactor authentication – rolling out at colleges
 - Bringing in discussions/report outs from councils and commission
 - Come up with a framework for collecting ideas
 - Design technology work plan format (across the board)
 - Can design what we want the process to look like
 - Viewpoints from colleges and State Board
 - Approach – building strategic planning around actions

Wrap-Up

- Donna reminded members to get doodle polls sent in for January, February and March meetings

ACTION: STAC member representatives need to give updates and report out to their councils and commissions at their regular meetings.

Adjourned – 11:30 am