



## STEERING COMMITTEE AGENDA

Aug. 25, 2020, 1-2:30 PM

Online via WebEx

### AGENDA

Item	Description	Minutes	Facilitator
1.	<b>Welcome, Introduction of Members and Guests</b>	3	Tim, Christy
2.	<b>Approval of Aug. 11, 2020 Draft Minutes</b>	2	Tim
3.	<b>ctcLink Customer Support Organization</b> <ul style="list-style-type: none"><li>• Customer Support Update<ul style="list-style-type: none"><li>○ Staffing Plan - Update</li><li>○ Current Workload / Challenges</li></ul></li><li>• Guided Pathways in ctcLink - Update<ul style="list-style-type: none"><li>○ Sub-plans</li><li>○ Meta-Majors</li></ul></li><li>• ctcLink Accessibility Update<ul style="list-style-type: none"><li>○ PeopleTools Upgrade</li><li>○ Level Access/Retesting</li></ul></li></ul>	20	Grant, Dani
4.	<b>SBCTC IT Initiatives</b> <ul style="list-style-type: none"><li>• Okta Software Update</li><li>• Sentinel Security Software</li></ul>	15	Grant
5.	<b>ctcLink Program Status</b> <ul style="list-style-type: none"><li>• Remediation and Replacement Solutions<ul style="list-style-type: none"><li>○ CampusCE</li><li>○ Online Admissions Application</li><li>○ Budget Planning Tool (PBCS) – update</li></ul></li><li>• Budget</li><li>• Overall Status</li><li>• Program Risks and Issues</li><li>• Moran/QA and OCIO Sentinel</li></ul>	35	Christy
6.	<b>ctcLink Project-Related Commission/Council Topics</b> <ul style="list-style-type: none"><li>• Issues, Topics for future meetings</li></ul>	10	All
7.	<b>Agenda Items for Future Meetings &amp; Meeting Closure</b>	5	All

## Meeting Participants

### Voting Members

- Reagan Bellamy, Wenatchee
- Kurt Buttleman, Seattle
- Rodger Harrison, Bellevue
- Tim Wrye, Highline
- Ed Jaramillo, Skagit Valley
- Chad Stiteler, Bellingham Tech
- Grant Rodeheaver, SBCTC
- John Boesenberg, SBCTC
- Carli Schiffner, SBCTC

### Non-Voting Members

- Christy Campbell, SBCTC
- Paul Giebel, Moran Technology Consulting
- Rich Tomsinski, OCIO Representative
- Clay Krauss, Tacoma PM
- Brian Lee, Clover Park PM

### Non-Voting Commission Reps

- Ruby Hayden, WSSSC
- Sachi Horback, IC
- To be named, CDEOC

### Guests & Staff

- Janelle Runyon, ctcLink Communications Manager
- Susan Maxwell, ctcLink PM, College Advisor
- Dani Bundy, ctcLink Customer Support Director

## Action Items/Follow-Up

Item	Description	Person	Date Open	Status