



STEERING COMMITTEE AGENDA

Oct. 6, 2020, 1-2:30 PM

Online via WebEx

AGENDA

Item	Description	Minutes	Facilitator
1.	Welcome, Introduction of Members and Guests	3	Tim, Christy
2.	Approval of Sept. 22, 2020 Draft Minutes	2	Tim
3.	Risk Meetings with DG4, DG5, DG6 Executive Sponsors <ul style="list-style-type: none">Review recommendation letter (for cELC and WACTC)Additional discussion	15	Tim, Christy, All
4.	DG6 High-Level Timeline <ul style="list-style-type: none">Review and discussion	10	Eli Hayes
5.	Integrated Point-of-Service/Sale Credit Card RFP [action] <ul style="list-style-type: none">Review and vote	10	John B
6.	ctcLink Customer Support Organization <ul style="list-style-type: none">Customer Support Update – Staffing, Workload/ActivitiesProduction Support Update (handout)Guided Pathways in ctcLink<ul style="list-style-type: none">Meta-Majors – Next-Steps CommunicationctcLink Accessibility Update<ul style="list-style-type: none">Update on Level Access testing	15	Dani, Grant
7.	ctcLink Program Status <ul style="list-style-type: none">Remediation and Replacement Solutions<ul style="list-style-type: none">CampusCEOnline Admissions ApplicationBudget Planning Tool (PBCS)Budget, Overall StatusProgram Risks and IssuesMoran/QA and OCIO	20	Christy
8.	ctcLink Project-Related Commission/Council Topics <ul style="list-style-type: none">Recent concerns, issues, questions from Commissions/Councils?Upcoming Enhancement Requests?Topics for future SC meeting agenda?	10	All
9.	Agenda Items for Future Meetings & Meeting Closure	5	All

Meeting Participants

Voting Members

- Reagan Bellamy, Wenatchee
- Kurt Buttleman, Seattle
- Rodger Harrison, Bellevue
- Tim Wrye, Highline
- Ed Jaramillo, Skagit Valley
- Chad Stiteler, Bellingham Tech
- Grant Rodeheaver, SBCTC
- John Boesenberg, SBCTC
- Carli Schiffner, SBCTC

Non-Voting Members

- Christy Campbell, SBCTC
- Paul Giebel, Moran Technology Consulting
- Rich Tomsinski, OCIO Representative
- Clay Krauss, Tacoma PM
- Brian Lee, Clover Park PM

Non-Voting Commission Reps

- Ruby Hayden, WSSSC
- Sachi Horback, IC

Guests & Staff

- Janelle Runyon, ctcLink Communications Manager
- Susan Maxwell, ctcLink PM, College Advisor
- Dani Bundy, ctcLink Customer Support Director

Action Items/Follow-Up

Item	Description	Person	Date Open	Status