



STEERING COMMITTEE AGENDA

Oct. 20, 2020, 1-2:30 PM

Online via WebEx

AGENDA

Item	Description	Minutes	Facilitator
1.	Welcome, Introduction of Members and Guests	3	Tim, Christy
2.	Approval of Oct. 6, 2020 Draft Minutes	2	Tim
3.	Oct. 8 ctcLink Executive Leadership Committee Meeting Report <ul style="list-style-type: none"> Executive Sponsor Risk letter, WACTC-Tech business, other 	10	Tim, Christy
4.	ctcLink Change Prioritization and Governance policy proposal <ul style="list-style-type: none"> Review, discuss 	10	Grant, Christy
5.	Go-Live Timeline Review and Approval [ACTION] <ul style="list-style-type: none"> PeopleSoft Business Cloud Solution (PBCS) Online Admissions Applications (OAA) 	10	Christy
6.	Okta Identity Management software (Multi-Factor Authentication) <ul style="list-style-type: none"> Implementation timeline, impact, engagement with project 	10	Grant, Kenn Nied
7.	ctcLink Support Organization <ul style="list-style-type: none"> Customer Support Update – Staffing, Workload/Activities Production Support Update (handout) Guided Pathways in ctcLink <ul style="list-style-type: none"> Meta-Majors –Communication follow-up ctcLink Accessibility Update <ul style="list-style-type: none"> Update on Level Access testing Update on Improvements 	15	Dani Grant Sandy Main
8.	ctcLink Program Status <ul style="list-style-type: none"> Remediation and Replacement Solutions <ul style="list-style-type: none"> CampusCE, OAA, PBCS Budget, Overall Status Program Risks and Issues Moran/QA and OCIO 	15	Christy
9.	ctcLink Project-Related Commission/Council Topics <ul style="list-style-type: none"> Recent concerns, issues, questions from Commissions/Councils? Upcoming Enhancement Requests? Topics for future SC meeting agenda? 	10	All
10.	Agenda Items for Future Meetings & Meeting Closure	5	All

Meeting Participants

Voting Members

- Reagan Bellamy, Wenatchee
- Kurt Buttleman, Seattle
- Rodger Harrison, Bellevue
- Tim Wrye, Highline
- Ed Jaramillo, Skagit Valley
- Chad Stiteler, Bellingham Tech
- Grant Rodeheaver, SBCTC
- John Boesenberg, SBCTC
- Carli Schiffner, SBCTC

Non-Voting Members

- Christy Campbell, SBCTC
- Paul Giebel, Moran Technology Consulting
- Rich Tomsinski, OCIO Representative
- Clay Krauss, Tacoma PM
- Brian Lee, Clover Park PM

Non-Voting Commission Reps

- Ruby Hayden, WSSSC
- Sachi Horback, IC

Guests & Staff

- Janelle Runyon, ctcLink Communications Manager
- Susan Maxwell, ctcLink PM, College Advisor
- Dani Bundy, ctcLink Customer Support Director
- Sandy Main, Application Services Director
- Kenn Nied, Interim Deputy Chief Information Officer

Action Items/Follow-Up

Item	Description	Person	Date Open	Status