



STEERING COMMITTEE AGENDA

Nov. 17, 2020, 1-2:30 PM

Online via WebEx

AGENDA

Item	Description	Minutes	Facilitator
1	Welcome, Introduction of Members and Guests <ul style="list-style-type: none"> Introduce Carly Haddon, Research & Planning Commission non-voting representative 	5	Tim, Christy
2	Approval of Oct. 20, 2020 Draft Minutes	2	Tim
3	Okta Multi-Factor Authentication Update <ul style="list-style-type: none"> Implementation timeline, impact, engagement with project 	10	Kenn Nied
4	Key Bank/CyberSource transition	5	Sandy Main
5	TouchNet update	5	Sandy Main
6	ctcLink Support Organization <ul style="list-style-type: none"> Customer Support Update – Staffing, Workload/Activities Production Support Update (handout) Guided Pathways in ctcLink <ul style="list-style-type: none"> Meta-Majors ctcLink Accessibility Update <ul style="list-style-type: none"> Update on Level Access testing, improvements 	10	Dani Grant
7	ctcLink Program Status <ul style="list-style-type: none"> Remediation and Replacement Solutions <ul style="list-style-type: none"> CampusCE, OAA, PBCS Budget, Overall Status Program Risks and Issues Moran/QA and OCIO 	20	Christy
8	ctcLink Communications – Update <ul style="list-style-type: none"> Executive-level change communications, student communications, other Communications with Commissions/Councils 	15	Janelle, Tim
9	ctcLink Project-Related Commission/Council Topics <ul style="list-style-type: none"> Recent concerns, issues, questions from Commissions/Councils? Upcoming Enhancement Requests? Topics for future SC meeting agenda? 	10	All
10	Agenda Items for Future Meetings & Meeting Closure <ul style="list-style-type: none"> Dec. 1, Dec. 29 meetings, holiday schedules 	8	All

Meeting Participants

Voting Members

- Reagan Bellamy, Wenatchee
- Kurt Buttleman, Seattle
- Rodger Harrison, Bellevue
- Tim Wrye, Highline
- Ed Jaramillo, Skagit Valley
- Chad Stiteler, Bellingham Tech
- Grant Rodeheaver, SBCTC
- John Boesenberg, SBCTC
- Carli Schiffner, SBCTC

Non-Voting Members

- Christy Campbell, SBCTC
 - Paul Giebel, Moran Technology Consulting
 - Rich Tomsinski, OCIO Representative
 - Clay Krauss, Tacoma PM
 - Brian Lee, Clover Park PM
- ### Non-Voting Commission Reps
- Ruby Hayden, WSSSC
 - Carly Haddon, RPC
 - Sachi Horback, IC

Guests & Staff

- Janelle Runyon, ctcLink Communications Manager
- Susan Maxwell, ctcLink PM, College Advisor
- Dani Bundy, ctcLink Customer Support Director
- Sandy Main, Application Services Director
- Kenn Nied, Interim Deputy Chief Information Officer