I-BEST WebEx – 5.1.20 – Summary

WebEx called to order and welcome by Will Durden

Celebration of WINS!

- Samantha – created a Share Point site that has all the emergency information about classes. Unfortunately, it was too cumbersome for students to access, so in working with her IT, they moved all the information into a Canvas site!
- Angela Holley created a Canvas shell with resources for students at SPSCC!
- Nicole @ EdCC had a young student that had reached out for help with the rent. That student came back and asked the money given to another, as they were able to pay the rent themselves that month!
- Brenda Carpenter - I did a 15 min check-in with every student during the first week and it was wonderful! My teammate and I are alternating weeks so that we can check in personally with every student every other week throughout the quarter.
- Laura @ Shoreline has begun texting with students and has gotten much higher involvement.
- Em Daniels - I’m working with a colleague in TX to start a national reentry group/coalition to attempt in helping all the people who are now being released.

Breakout Activity - In breakout rooms, spend ten minutes in discussion on the following question(s):

- How do you effectively hand-off students to the next person/program/step?
- What processes could be streamlined?
- Where do faculty & navigators connect in this work?

- Sandra Mejia @ EvCC - we are reaching students via Zoom, phone, Remind app, email, text, Google handout. The student chooses the way.
- Nicole Rios-Gunn - The challenge with *67 or, in my case using Google Hangouts to call students, is that many don't answer blocked calls. So, we have to text reminders before calling, and leave messages to say, I'll call back in 5 minutes, etc.
- Sara Stapleton - Remind.com to text students
- SPSCC - Google Voice is a good way to be in touch with students and protecting your privacy.
- David Blum - Google Voice is awesome
- Sara Stapleton - Seattle Colleges set up a system so that we can call out. We call a college number and it relays the call to the student.
- Kathryn Johnson - Everett Community College has Jabber software available, which allows us to call through the computer using our campus office phone number. I successfully called several students this way.
- Mary Bates - Our college has Jabber, it is tied to our office phone number so that the student sees that number. Otherwise it could be blocked.
- Lionel Candido - Teams phone feature has been great. Our IT team has linked it with our direct office lines to redirect all calls. Will need to receive a Teams phone number to do this.
- Bill Evans - Sharon, my Navigator, does a weekly video of tips and such for completing the week’s module. the students have access to the video at the beginning of each week. Very well done! well received!
- Brenda Carpenter - I would be happy to chat about mastery. I used to do PD sessions for schools
Resources

- University of So. California Events/trainings
- Land Acknowledgement - Squaxin Island Tribe > Art and Culture > Lushootseed Language
- I-BEST Web Series
- CBS COVID-19 Updates
- Remote Learning Resources

I-BEST Webinar Series – Will Durden

Spring 2020 I-BEST Zoom Series | Fridays @ 10:30am – 11:30am

- May 8th - Welcome, Land Acknowledgment, Announcements and Q&A
- May 15th - Welcome, Land Acknowledgment, Announcements and Q&A
- May 22nd: No Meeting - Memorial Day Weekend
- May 29th - Team teacher training registration